

RISK AND RETURNS ROADSHOW

April 2025

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Supercharged Superannuation: unlocking the power of platform ownership

Presented by

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01 Superannuation themes

02 Ownership options

O3 Platform ownership in-depth



Superannuation themes

The norm rather than the exception



Funding via superannuation has become the dominant ownership structure for Life, any occupation TPD, and Income Protection (SuperLinked).



Superannuation is a concessionally taxed (or zero taxed) environment and can also offer client's advantages in cashflow management, premium affordability and estate planning.



Policies owned within the superannuation environment have a variety of funding options that are unique to the superannuation fund type e.g. SMSF, insurance only fund, industry fund, platform.



Though platform ownership was the original retail insurance ownership pioneer, this structure has waned in popularity, in favour of insurance only superannuation funds funded by a rollover.

Ownership options

Industry Superannuation Fund Ownership

Advantages

- Cover commences upon member employment
- Automatic acceptance (default cover)
- Default cover may include coverage for pre-existing conditions
- Premiums are generally funded by compulsory SG contributions
- Premiums are generally tax deductible at a member account level
- Beneficiaries may receive claims proceeds tax-free or on a concessional basis.

Disadvantages

- Policies are not guaranteed renewable
- Default cover is generally unitised and decreases as the member ages
- Underlying insurance policies are not portable
- Policy terms may be more restrictive
- Potential erosion of retirement savings.



Insurance Only Superannuation Fund Ownership

Advantages

- Choice of retail insurer
- Underlying insurance policies are portable
- Insurance premium generally attracts a 15% reduction (rebate)
- Beneficiaries may receive claims proceeds tax-free or on a concessional basis
- It is now possible to roll over both TPD and Death benefits to another complying superannuation fund.

Disadvantages

- Complexity of policy structure
- Potential erosion of retirement savings
- Potential impact on the members contribution caps
- Potential loss of deductions for personal contributions.
 Potential erosion of tax-free component.



Self-Managed Superannuation Fund Ownership

Advantages

- Choice of retail insurer
- Underlying insurance policies are portable
- Beneficiaries may receive claims proceeds tax-free or on a concessional basis
- It is now possible to roll over both TPD and Death benefits to another complying superannuation fund
- Nominations are not governed by SIS provisions.

Disadvantages

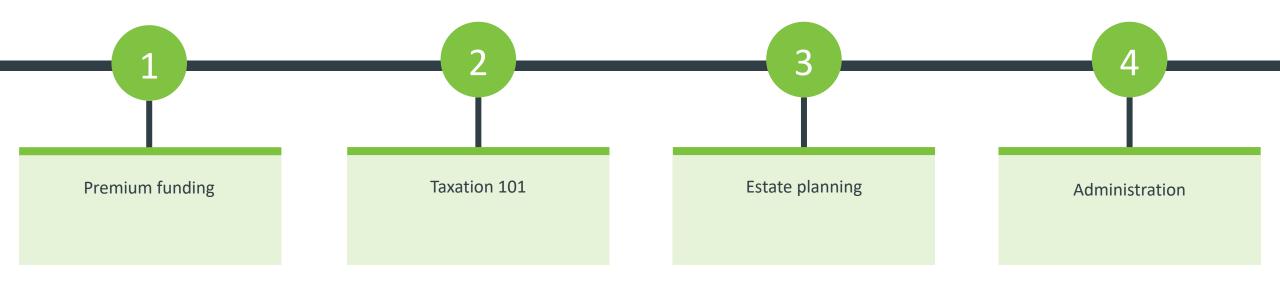
- Potential erosion of retirement savings
- Potential impact on the members contribution caps.



Platform ownership in-depth



Platform ownership considerations



Premium funding

- The insurance premium will generally be funded by the Cash Account within the platform.
- The Cash Account does not require a selldown of invested assets (unless the cash account is not holding enough cash).
- The premium payment is paid to the insurer and noted as an identifiable transaction on the client cash a count statement/summary.
- Some platforms will rebate the client 15% of the premium immediately, mimicking the 15% rebate offered when the premium is paid via rollover to an insurance only fund.
- Platforms that do not offer the immediate rebate will claim the client's insurance premium as a tax deduction.
- As client circumstances change, the premium can alternate between being

funded via contribution (concessional and/or non-concessional), excess concessional and the client's accumulated balance.

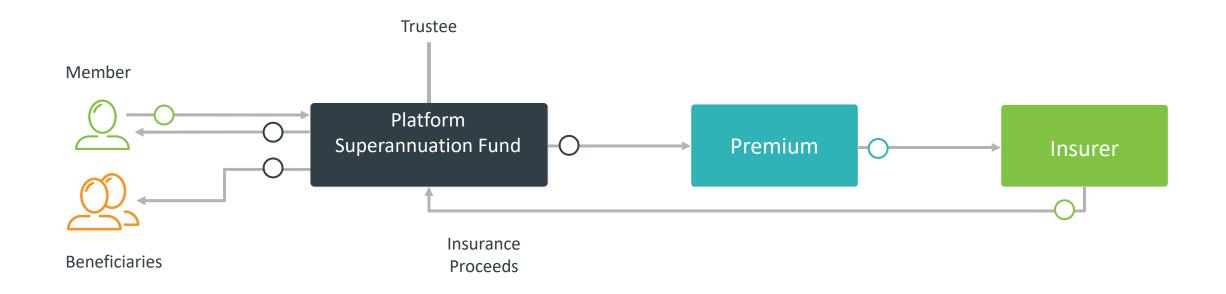
Premiums can also be funded in pension phase for certain policies, primarily life.



Though premium funding through a platform ownership is not as simple as set and forget, it does provide a lens for advisers and their clients to review, manage and prioritise their cover against their other financial objectives.



Ownership and funding





Taxation 101



The premiums are paid by the platform trustee to the insurer and are deductible to fund.



The member can choose to contribute personally to superannuation as a concessional contribution improving the policies overall tax efficiency.



Claims proceeds can be paid free of tax in lump sum form to SIS and tax dependants as defined.



Many platforms have the ability to pay death benefits in pension form to specific beneficiaries e.g., spouse.



Platform bring forward tax deduction example - Expand

Date	Transaction type	Description	Unit price	Units	Amount	
12 Jun 2024	SMA income transfer out	SMA Perennial Value Shares for Income 1 item			\$7.97	~
11 Jun 2024	Income	Income - Amcor PLC			\$125.58	
11 Jun 2024	SMA rebalance	SMA Perennial Value Shares for Income 4 items			\$101.67	~
06 Jun 2024	Tax	Retail Insurance Premium Tax Deduction			\$11.87	
06 Jun 2024	Insurance	Retail Insurance Premium			-\$79.11	
03 Jun 2024	SMA rebalance	SMA Perennial Value Shares for Income 2 items			\$310.38	~
01 Jun 2024	SMA income	SMA Perennial Value Shares for Income 1 item			\$7.97	~



Funding via contribution – tax considerations

Personal contributions are treated as non-concessional contributions.

Completing the s 290 170 Notice of Intent will allow contributions to be treated as concessional. There are strict rules surrounding the s 290 170 notice.



The client must be a member of the fund at the time the notice is completed.



The money must be in or expensed in the fund.



The fund must acknowledge the notice in writing.

The client must lodge the notice before the client completes their income tax return for the year the contributions were made or the end of the income year in which you made the contributions, whichever comes first.



The s 290 170 formalities are strict, which may give rise to issues that platform ownership can reduce.



Rollovers - Potential Deduction Loss

- If a portion of the contribution is no longer held by the superannuation fund at date of lodgement of the notice, no deduction is available for that portion.
- If a rollover amount contains a portion of the current year contribution, that portion will not be deductible.
- Proportioning Rule requires the roll over amount to contain a pro rata portion of all the components of the member balance. It is not possible to exclude current year personal contributions from the roll over amounts.



Advisers should quantify the loss of deduction for personal contributions, and weigh this against the advantages offered by the roll over.



This is not an issue where the contributions into superannuation are employer contributions.



Erosion of Tax-Free Components

Where the accumulated balance contains tax free amounts such as non-concessional contributions, the Proportioning Rule requires all amounts rolled over to be pro-rated between taxable and tax-free components.

1

The member cannot leave the tax-free components intact in the transferor superannuation fund.

2

The tax-free component of the roll over to fund insurance premiums is lost, as there is generally no member balance in the transferee fund after the payment of life insurance premiums.



Estate planning

Flexibility

- Claims proceeds are paid to the superannuation platform trustee to the members cash account.
- Platforms can generally pay death benefits as a lump sum, or pension, or combination of both.

Administration

- The estate planning is confined to the platform documentation as the clients account balance will include the insurance proceeds.
- No need to complete multiple death benefit nominations.
- No need to rollover death/TPD benefits from insurance only funds.
- There may be reasons as to why you would want to keep insurance proceeds and account balances separate.



Death benefit pension advantages

0%

Death benefit pensions are tax free if the deceased or pension recipient was/is aged over 60. 15%

Where the deceased & recipient are both agreed under 60, the taxable component will be taxed at marginal tax rates with a 15% rebate.

0%

The asset supporting the pension (which the adviser may have some control over) is in a zero-tax environment – 0% on earnings and 0% on capital gains!



Though accessible having the money in pension phase may reduce indiscriminate spending.



Consider how a death pension can ensure the right amount of money gets paid to the right person, at the right time in the right format.

Administration

Tax

Platform ownership can avoid issues related to rollovers including NOI formalities and issues regarding the proportionate rollover of the tax-free element.

Platforms generally can pay death/TPD benefits in pension form.

Premium funding

The premium is funded by the client's cash account.

The client can contribute to their superannuation fund which will be independent of the insurance premium.

The client can salary sacrifice more effectively to fund an insurance premium within a platform.

Estate Planning

The estate planning for the client's superannuation can be done within one fund.

Platforms generally can pay death/TPD benefits in pension form.

No need to rollover death/TPD to commence a pension.



Thank you





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Agenda













Ethics in society

Ethical values

- Trustworthiness
- Honesty
- Fairness

Ethical decision making

- Reflecting on actions

Ethical framework

 Application through everyday dilemmas







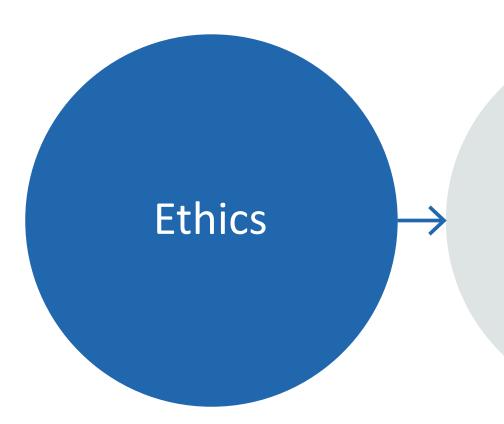


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Ethics is about right and wrong; what ought I to do?

SOCRATES





A system of moral principles
(or moral philosophy) governing how people decide how to live their lives.

(What action is likely to lead towards 'good' and 'right')

Ethical dilemmas:

- How to live a 'good' life (Philanthropy? Family? Certainty? Higher income)
- Our rights/responsibilities (e.g., right to freedom, social norms)
- Language of right/wrong (guidance in testing times)



Part 1
Ethics in society



The role of ethics in society

History of modern ethics



1970's

Business ethics developed as a concept.

Public image of business grew, as social demands also grew

1980's

Self-regulation vs regulation (what is best practice?)

Major banks begin entering into managed investment and life insurance

1990's

Business mergers (reviews of governance and values)

Corporate globalisation

2000's

Business divestment and mergers

Compliance culture, codes of conduct and organisational values

Consumer awareness of social values (e.g., sustainability)



Ethics and sustainability





"Sustainable finance" refers to financial products, strategies or financial market activities which **support and prioritise long-term economic, social and environmental objectives** by, for example, taking into account environmental and social drivers of financial returns; mitigating adverse environmental or social impacts; or advancing positive environmental and social outcomes.

Consumers are increasingly prioritising sustainability in their consumption practices, with almost half (46%) say they are buying more sustainable products as a way to reduce their impact on the environment. Personal actions consumers are taking include making more considered purchases, including:

- Reducing their overall consumption (43%),
- Eating different foods (32%),
- Travelling less or differently (31%), or
- Purchasing or planning to purchase an electric vehicle (24%)



Community is at the heart of a sustainability strategy





Zurich's bushfire relief fundraising efforts saw ~AUD\$1m donated to the Australian Red Cross, the NSW and QLD Rural Fire Services, and Country Fire Authority, as well as contributions to the AFI's Bushfire Fund.

Throughout 2022 and 2023 Zurich Australia continued to respond to local and global emergencies including the NSW and QLD floods, as well as the Pacific Tsunami appeal, the Auckland floods as well as global disasters including the Ukraine war and earthquake in Turkey/Syria.

Since 2018, Zurich Australia has been recognised as one of Good Company's Top 20 Best Workplaces to Give Back.

An ethical mindset can:

- provide a moral map
- pinpoint a disagreement
- give several acceptable answers



Business ethics

The dilemmas



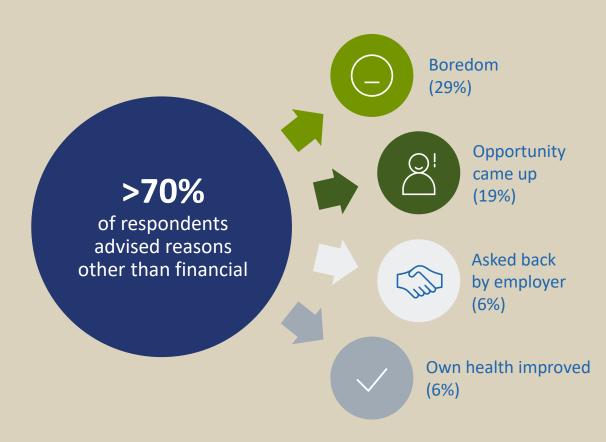




Businesses need to make a profit

- Required to survive
- What motivates the contribution to society?

161,900 people came out of retirement over 12 months



Business ethics

The dilemmas



Businesses need to make a **profit**

- Required to survive
- What motivates the contribution to society?



Desire for **profits** vs needs of **society**

- Maintaining balance
- Proactive engagement in the community







Where there is **conflict**?

Trade-offs /
Is there a compromise?

Business ethics

Guiding behaviour in business



Principles

Specific and **pervasive** boundaries for behaviour that are **universal** (not bound by individuals, culture etc.) and are absolute.

Some examples of principles include **concern and respect for others**, freedom of speech.

Values

Used to develop norms that are **socially enforced**. Help to define what is 'good'.

Integrity, **accountability** and **trust** are examples of values.

Standards

Set by employees, customers, interest groups, the legal system and the community.

Often determine whether an action is right or wrong, ethical or unethical; they're measurable.

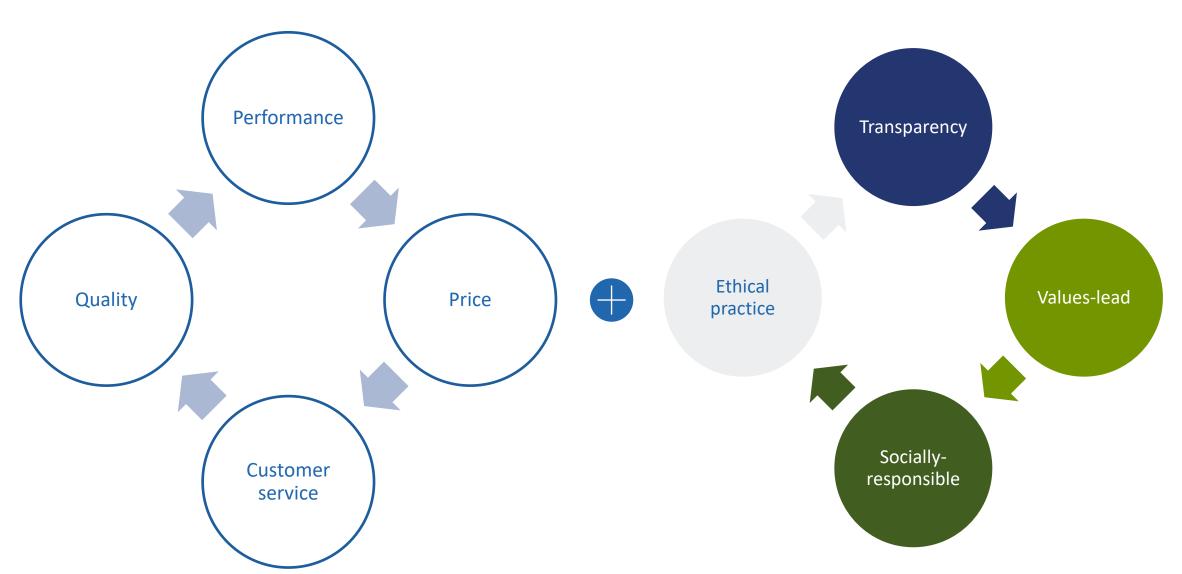




Value of ethics in business

ZURICH OnePal

Shifts in business adding a new dimension





Part 2

Ethical values

Trustworthiness | Honesty | Fairness



Ethical values

Used by staff and consumers



Trustworthiness

- Reliable
- Authentic and of good character
- Humility and able to connect with people

Honesty

- Means more than technically telling the truth (present both sides)
- What would the other person need to know?
- Ensuring people have a wellrounded understanding of the issue

Fairness

- Being **objective**
- Assess your biases and address how they influence your decision making
- What's fair for one may not be fair for all

Ethical values



What adviser qualities are most important to clients?

Service

(proactive, reliable, available, accessible, delivering on promises)

Knowledge

(product, industry, financial)

Technical skills

(expertise and experience)

Professionalism

(honest, ethical, instils confidence)

Interpersonal skills

(communication, caring, understand needs, listening, empathy etc.)

Quality information and advice

(relevant, tailored, practical, helpful, comprehensive)







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An ethical culture, focused on honesty and fairness, will go a long way to insulate a business from misconduct, poor business practices and poor decision making

FORMER ASIC COMMISSIONER JOHN PRICE



Part 3

Ethical decision making and reflecting on our actions



How can you reach a 'good' decision?

ZURICH°



Critical elements of ethical thinking



Working with others





The ethical decision-making process is **not** a solo journey

Take account of **personal relationships** involved and impacted

Ensure to take on **different views** and **act objectively** in response

ZURICH OnePath

David is on the cusp of winning a substantial **new client**.

He is **waiting** on Emily to complete a piece of **analysis** which he hopes will clinch the deal.

Emily's work was due **two days ago**, but she has recently discovered her husband has been having an affair and she has had **great difficulty** concentrating at work.

You are aware of Emily's current difficulties.

You overhear the following exchange...





David: Emily, where is the strategy paper for Mr Smith?

Emily: I'm sorry David, I haven't been able to complete

it yet.

David: That's not good enough! I told you I needed

it days ago, and gave you a final deadline of

yesterday and it still hasn't been done?

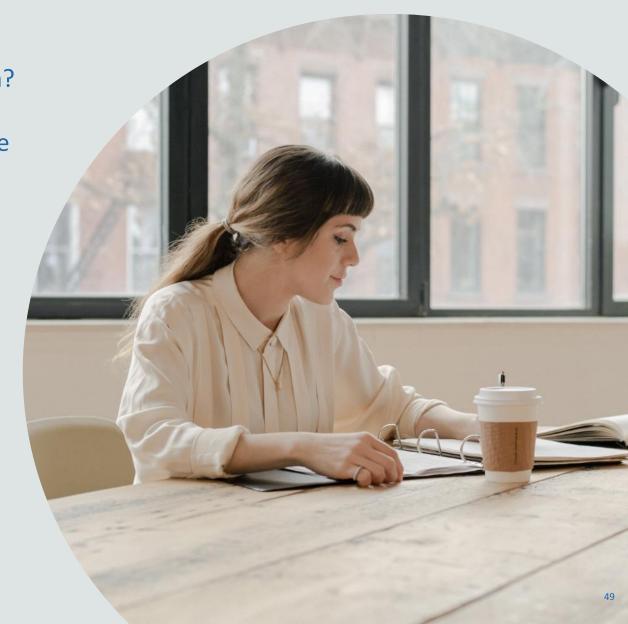
If it isn't done by tonight I will have to

take some serious action.

Emily: But David, I...

David: No, I don't want any excuses.

It has to be done by tonight!



How would you respond?



Make an anonymous complaint?

Talk to David about your perception of his behaviour and treatment of Emily?

Discuss with David what's needed to secure the new client?

If you initiate discussions with David or others, do you volunteer information about Emily's personal situation if it is not widely known?

Talk to Emily, perhaps exploring ways to support her personally and/or in her work. Ask whether she would like you to take any action?

Do **nothing**?

Try to **find out more** of the background information to what you observed?

Discuss what you have observed with others (David's boss or a trusted colleague?)

Relationships in a work environment









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a key insight from our work is that asking questions is essential to learning and to the practice of ethical decision making

FORMER ASIC COMMISSIONER JOHN PRICE



Part 4

Applying an ethical framework to everyday dilemmas





Wanda is 68 years old recently widowed.

Her late husband James managed all the family finances.

She has started rolling-over large amounts of **term deposits** as they mature.

She agrees to **seek advice** regarding her late husband's estate.





You make recommendations on **restructuring assets** and an appropriate income stream to meet Wanda's lifestyle needs.

Wanda says she understands the recommendations and is happy to proceed, however you know her experience in financial matters is very low.

What **should you do** in this situation?





Use caution

You should be satisfied that **Wanda understands** any explanation about the effect of the recommendations **before implementing** the recommendations.

It is **not sufficient** to simply explain the effect of the recommendation to Wanda and gain her written authorisation to proceed.







In discussion with your client, Rick, a **need for personal insurance** was identified.

Rick's indicated he's happy to add Life,

Total and Permanent Disability cover but he doesn't

want to fund from cash-flow – only from super.

He is 37 years of age.

What **ought** one do?

Potential reactions





Agree, and **provide** quotes fully funded via their super, including basic IP cover?

Provide an analysis on the **impact** on his **super** balance **or** ongoing income at **retirement**?

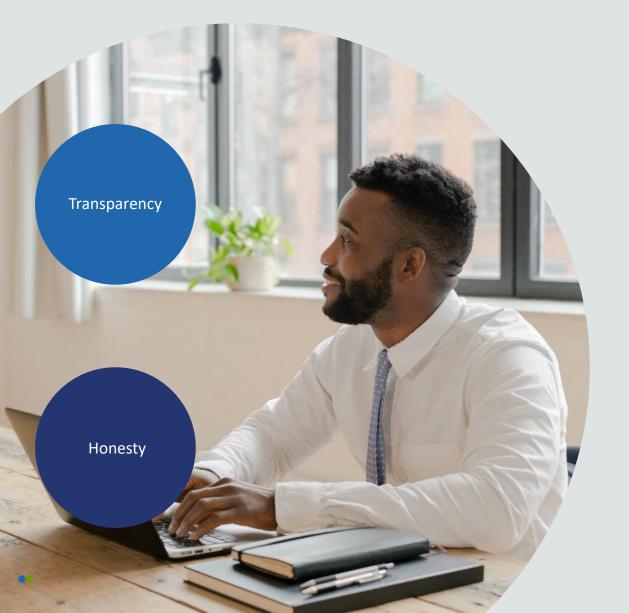
Provide an analysis on the **impact** on **both super** balance and ongoing income at **retirement**?

Discuss the **pros** and **cons**, including the benefits of salary sacrifice, the limitations of IP within super and tax implications, particularly TPD and non-dependants?

Practical insurance considerations







- 39% of Zurich claim recipients (3,084) were aged 35 to 50 years
- The most claimed products in Rick's age group were:
 - Income protection (80%)
 - Trauma & health events (12%)
 - TPD (5%), and
 - Death & terminal illness (3%)
- The most common claimed conditions were:
 - Musculoskeletal
 - Cancer, and
 - Mental health

Strategy considerations







Extend to include Rick's **full understanding** of the impact on retirement savings and other impacts?

- Working for **longer**
- **Reassessing** retirement goals and objectives
- **Topping-up** superannuation contributions, **reducing** the level of insurance cover, or a combination of these things
- Ongoing impact of premium volatility
- IP claim restriction no claim payable if unemployed

Advice dilemmas

Key takeaways





If you are not satisfied the client understands the recommendations being made, reconsider proceeding to implement the recommendation.

Ask client the to **explain** your advice



File notes are critical to detail and provide context to your conversations, interactions and explanations.



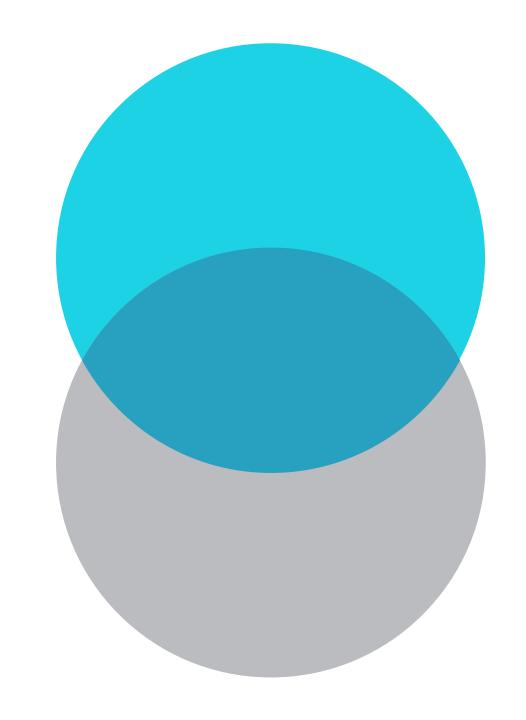
Aligns with:

- Acting with **integrity** (Standard 2)
- Advice and financial products that meet the **best interest** and **appropriateness** requirements (Standard 5)
- Addressing the broad effects arising from your advice, including longer term interests (Standard 6)



MORNING TEA







LEARNING OUTCOMES

One of Warren Buffet's famous quotes.

When it comes to life risk advice, a common misconception is that retail life insurance products are fundamentally identical in build/construct. There is thus a tendency to lean towards the most affordable policy in market.

The reality is, significant differences still exist from product to product.

In this CPD accredited presentation, we identify where these variances typically lie across retail risk products, the "must have" or non-negotiables, and those that are simply "nice to have".

The objective is to equip advisers and their support staff with the intel they need to elevate the basis of their advice beyond mere consideration of price. To give more colour to the underlying features and benefits that may suit and be tailored to the individual sitting in front of them - that are arguably a small price to pay for the extra protection afforded to clients should the unforeseen occur



AGENDA

Options based framework

Canvassing options = empowering clients through the decision-making process

Retention

Insurance recommendations house view



IP NUANCES CHEAT SHEET..



Key IP Features & Benefits	Insurer A	Insurer B	Insurer C		
Year 1 premium	\$	\$	\$		
Day 1 Partial?	Yes / No	Yes / No Yes / No			
Will annual leave/long service leave taken offset monthly benefit?	Yes / No	Yes / No	Yes / No		
Benefits restrictions after a period of time on claim or at particular ages?	Yes / No	Yes / No	Yes / No		
Income Tiering: 70% of first	\$240k / \$300k	\$240k / \$300k	\$240k / \$300k		
Guaranteed Future Insurability?	Yes / No / Optional Extra	Yes / No / Optional Extra	Yes / No / Optional Extra		
Involuntary Unemployment Waiver	Yes/No	Yes/No	Yes/No		

DAY 1 PARTIAL



DAY 1 PARTIAL DISABILITY DEFINITION

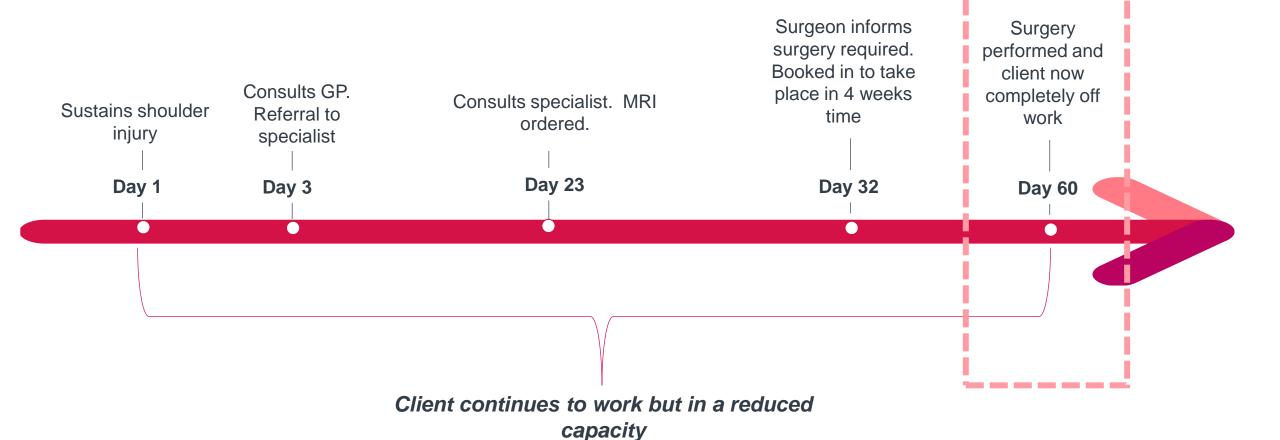
Premium	\$2,614.59	\$2,647.69	<i>\$2,707.24</i>	<i>\$2,778.81</i>	\$2,999.86	\$3,078.01
Core Score	81%	83%	81%	83%	81%	83%
Supplementary Score	39%	52%	67%	76%	70%	61%
Waiting Period Requirements		Optional		Optional		
No requirement to be totally disabled during the WP to be eligible for a Partial Disability benefit	×	✓	X	~	×	•

Plus, how many days of total disablement required in wait period? (some nil, 7, 14 days)



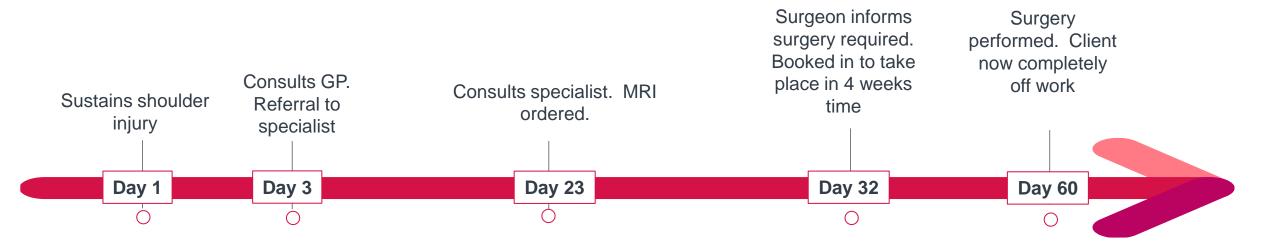
"DAY 1 PARTIAL"

Totally Disabled from this point forward





"DAY 1 PARTIAL"



If IP policy has no "Day 1 Partial": 30 day wait period commences Day 60 (which is when fully ceased work for surgery). Would not qualify for payment until day 91.

If IP policy has "Day 1 Partial": 30 day wait period commences Day 1. Partial benefit from day 31



QUANTIFYING THE DAY 1 PARTIAL BENEFIT

Salary (\$)	Partial Benefit for 1 month @50% capacity (\$)	Total Benefit for 1 month (\$)	Total (\$) If 30 day wait	If 90 Day wait
100,000	2,916	5,833	8,750	11,666
150,000	4,375	8,750	13,125	17,500
200,000	5,833	11,666	17,500	23,332



OFFSET CLAUSES



ASSUME CLIENT EARNS \$200,000 - REPLACEMENT RATIO 70% GROSS

70% replacement ratio	Income Tax	Net IP benefit
\$140,000	c.\$40k	\$100,000

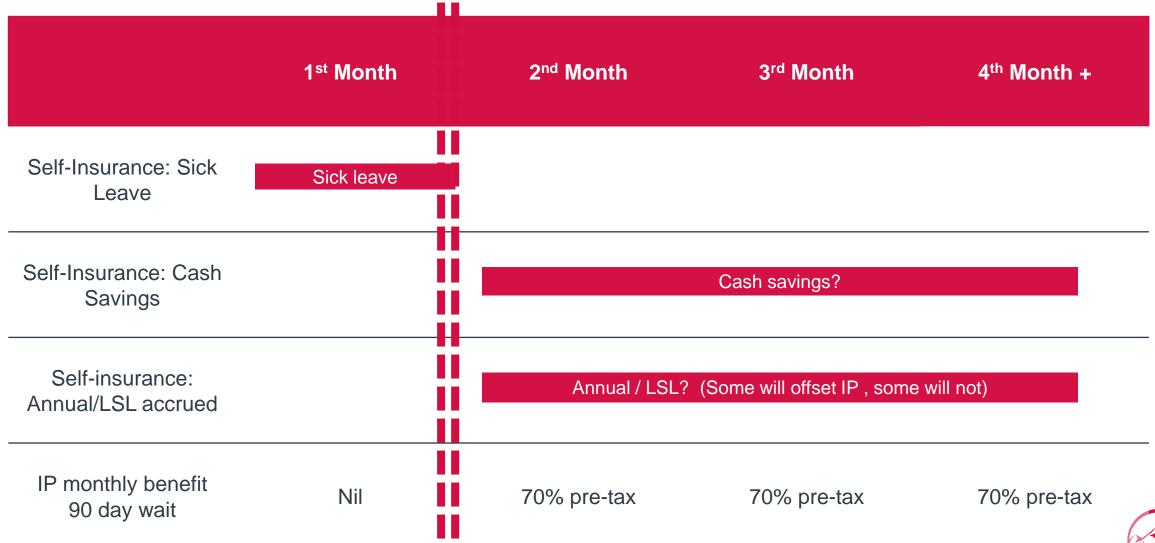
Net 50% replacement ratio!!

Tap into other sources of \$\$?

Accrued annual/long service leave?

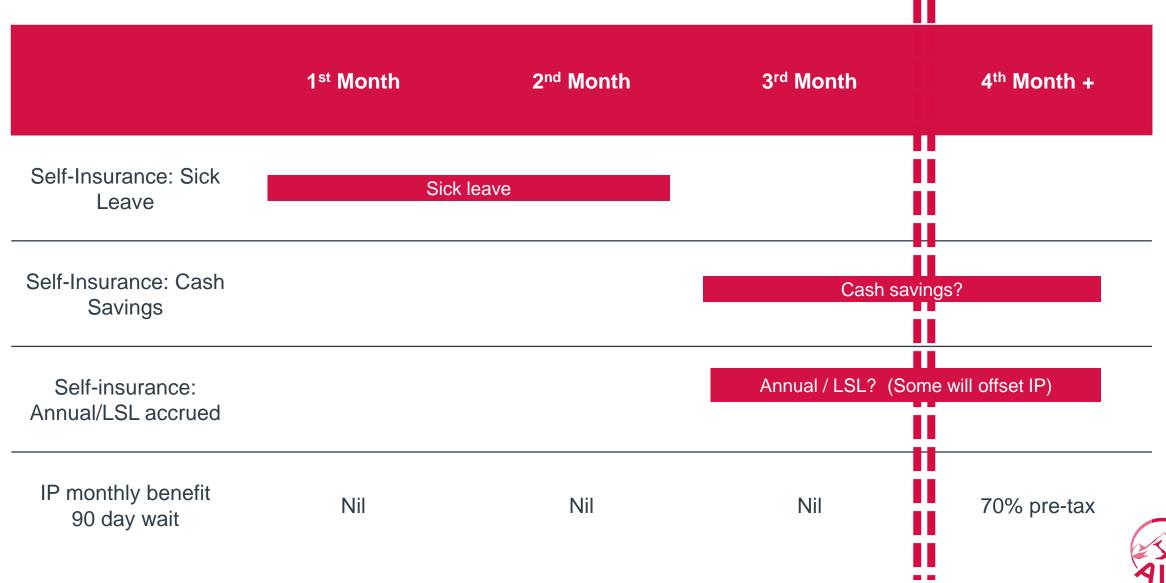


<30 DAYS SICK LEAVE, 30 DAY WAIT PERIOD





90 DAY WAIT PERIOD



IP OFFSET CLAUSES: ANNUAL/LSL TAKEN

Premium	\$2,614.59	\$2,647.69	<i>\$2,707.24</i>	\$2,778.81	\$2,999.86	\$3,078.01
Core Score	81%	83%	81%	83%	81%	83%
Supplementary Score	39%	52%	67%	76%	70%	61%
Offsets						
Annual or long service leave taken is not used to offset the benefit	X	X	✓	X	X	✓

Crosses indicate a dollar-for-dollar reduction



LUMP SUM COVER



TERMINAL ILLNESS 24 MONTH

Premium	\$1,384.46	\$1,471.96	\$1,492.58	\$1,495.19	\$1,521.49	\$1,547.89
Core Score	95%	100%	98%	97%	97%	95%
Supplementary Score	84%	81%	89%	84%	89%	79%
Terminal Illness (linked to Trauma)						
Trauma - Terminal Illness period is 24 months	X	✓	√	✓	✓	1



12 V 24 MONTHS

• 95% of Terminal Illness claims are cancer related

One-third of AIA Terminal Illness claims: 12-24 months life expectancy



FUTURE INCREASES – PERSONAL OR BUSINESS

May need to increase levels of cover in future? Can generally do this without medical underwriting via Guaranteed Future Insurability

But GFI doesn't cater for the addition of cover. Forward Underwriting does.

Premium	\$1,384.46	\$1,471.96	\$1,492.58	\$1,495.19	\$1,521.49	\$1,547.89
Core Score	95%	100%	98%	97%	97%	95%
Supplementary Score	84%	81%	89%	84%	89%	79%
Other Life Benefits - Forward Underwriting	Х	Х	Х	Х	>	Х



FORWARD UNDERWRITING BENEFIT (FUB)

- Husband/Wife, early 40s, \$1m mortgage debt
- Three children primary school
- Auth to Proceed: \$1.5m Super Life/TPD, Income Protection
- Not proceeding with \$300k Trauma recommendation due to cost

3 years later, pulls FUB lever, allows client to add Trauma, no medical underwriting





TPD COVER

TPD is generally understood as a benefit associated with a permanent inability to work, however it has certainly evolved over the years.

- Own or Any Occupation definition, is own occupation a must for your client?
- Accidental TPD, ADLs and Home Duties, what does it all mean?
- Split TPD and Conditions of Release Inside Super
- Cover past Age 65, when might it be worth considering?
- TPD sustainable for the future?



TPD DIFFERENCES

Premium	\$1,384.46	\$1,471.96	\$1,492.58	\$1,495.19	\$1,521.49	\$1,547.89
Core Score	95%	100%	98%	97%	97%	95%
Supplementary Score	84%	81%	89%	84%	89%	79%
TPD - Long Term Care						
Long Term Care - sum insured available for TPD cover post age 65 is at least \$1M	Х	√	1	√	√	1
Long Term Care - TPD cover is available to renew up to the Insured's 100th birthday	×	×	✓	✓	√	~
Long Term Care - TPD post age 65 may be assessed on the Insured's cognitive impairment	X	X	✓	✓	✓	~
Long Term Care - TPD post age 65 may be assessed on the Insured's inability to complete at 2 ADLs	X	✓	✓	✓	√	~
Long Term Care - TPD post age 65 may be assessed on the Insured's loss of use of limbs and or/sight	X	X	✓	✓	√	1

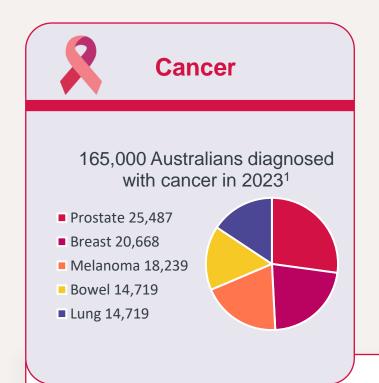


CRITICAL ILLNESS/TRAUMA/CRISIS

- Focus on most claimed across medical definitions
- Built in features
- Reinstatement, does it include ability to claim again?
- Family Protection



75% OF CLAIMS = CANCER, HEART ATTACK, STROKE





It's estimated that every year

57,000

People suffer a heart attack²



Stroke

In 2020, there was an estimated

39,500

Stroke events in Australia³

While Prostate cancer is the leading cause of cancer, there is a greater amount of Breast cancer claims, anyone want to guess why? Similar with melanoma, most prevalent cancer for individuals aged between 20-39 years of age.



^{1.} https://www.aihw.gov.au/reports/cancer/cancer-data-in-australia/contents/overview-of-cancer-in-australia-2023

https://www.hri.org.au/health/learn/cardiovascular-disease/heart-attack-stroke-and-cardiovascular-disease-in-australia-statistics-and-facts

https://www.aihw.gov.au/reports/heart-stroke-vascular-diseases/hsvd-facts/contents/all-heart-stroke-and-vascular-disease/stroke

FACE VALUE = EVERYONE GETS AN "A" RATED DEFINITION

* Rating based on optional benefit							
Filter	~	Z	~	~	✓	✓	✓
Core Score	97%	97%	100%	97%	97%	94%	91%
Supplementary Score	86%	79%	80%	84%	80%	82%	78%
Trauma - Cancer (General)	А	А	А	А	А	А	А
Trauma - Cancer (Melanoma)	А	А	А	А	А	Α	А
Trauma - Cancer (Prostate)	А	А	А	А	А	А	В
Trauma - Coronary By-Pass Surgery	А	А	А	Α	А	Α	А
Trauma - Heart Attack	А	А	А	А	А	А	А
Trauma - Stroke	А	A	А	Α	A	Α	А



IS THE CLIENT GETTING ANYTHING IN RETURN, FOR PAYING PREMIUMS YEAR ON YEAR?





HEALTH AND
WELLNESS
FEATURES AND
REWARDS



ACCESS TO INDEPENDENT MEDICAL ADVICE

What value do clients see in the product while paying for premiums?



CLAIMS SERVICE / FINANCIAL PLANNING BENEFIT



UNDERWRITING PROCESS



DISCOUNTS - ERODING OVER TIME? SOME CAN BE CONTROLLED/RETAINED



%4

INITIAL SELECTION DISCOUNTS



DISCOUNTS
YOU CAN
CONTROL
VS ERODING



PREFERRED LIVES



KEY TAKEAWAY

Nuances exist from insurance contract to insurance contract

Pricing will generally reflect this

A small price to pay for the extra protection/certainty afforded?

BDMs are supported by technical teams

Ask for the product technical intel

To support recommendations



TECHNICAL ADVICE AND RESOURCES



BENJAMIN MARTIN

National Technical Manager
M. 0401 117 949



JOHN GIANNIKOS

Distribution Capability Manager, TechnicalM. 0481 452 964









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AIA Australia has prepared a Target Market Determination which describes the class of consumers that comprise the target market for this product. The Target Market Determination can be sourced at aia.com.au/tmds



Allianz Retire+

What is your retirement income philosophy?

Justine Marquet
Head of Technical Services



What is your retirement income philosophy?

Agenda

- What is a Retirement Income Philosophy?
 Key elements and factors to consider
- Beliefs, myths and facts
- What else? Risks in retirement
- Retirement income strategy choices
- Developing a product toolkit
- Questions, support and tools

Learning outcomes

- Outline the critical elements that should form the foundation of any retirement income philosophy
- Identify processes for assessing and quantifying the unique financial risks and emotional challenges faced by retirees and pre-retirees
- Explain methodologies for designing and implementing retirement income strategies and portfolios
- Develop a toolkit of product solutions that can be called upon to bring these strategies to life

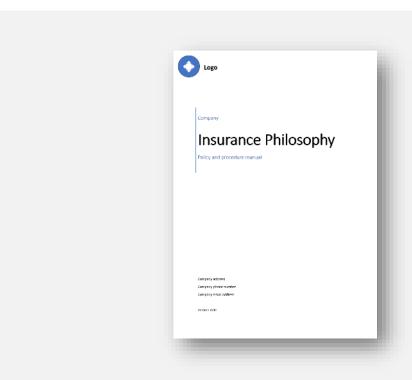
POLL:

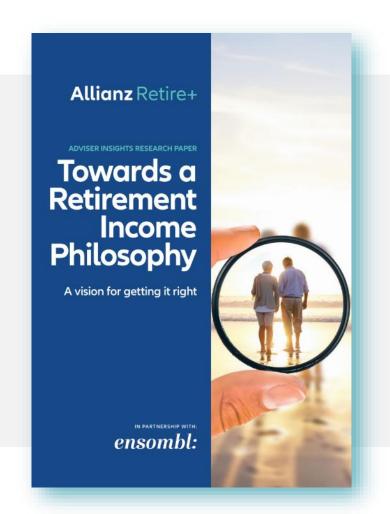
Currently I use the following philosophies in my practice: *

- a) Insurance
- b) Retirement income
- c) Investment
- d) Other

Retirement income philosophy

Why now?





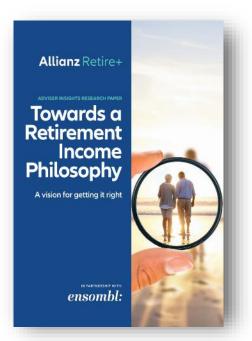


What is a retirement income philosophy?

Agreed practice beliefs, principles and methodologies

Policy and procedure

- Keeps everyone on the same page
- Helps ensure best practice recommendations target specific objectives
- Identify compliance considerations
- Reviewed at least annually



Client facing

- Communicate your approach to retirement planning and the benefits of seeking advice
- May include general information about retirement landscape, risks and opportunities
- Information for prospective and existing clients



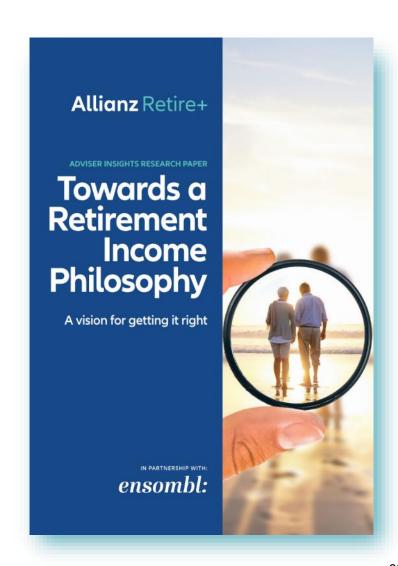
Key elements of a retirement income philosophy

It is informed by the need for:

- Steady income to replace salary and wages
- Asset growth to make sure that retirees' money lasts/doesn't run out
- Flexibility, as things change
- An understanding of the risks faced by retirees, both financial and emotional

It should address:

- Processes or tools for assessing and quantifying the risks pre/retirees face
- Methodologies or approaches the practice uses for managing those risks
- Methodologies for designing and implementing retirement income strategies
- Toolkit of product solutions that can be called upon

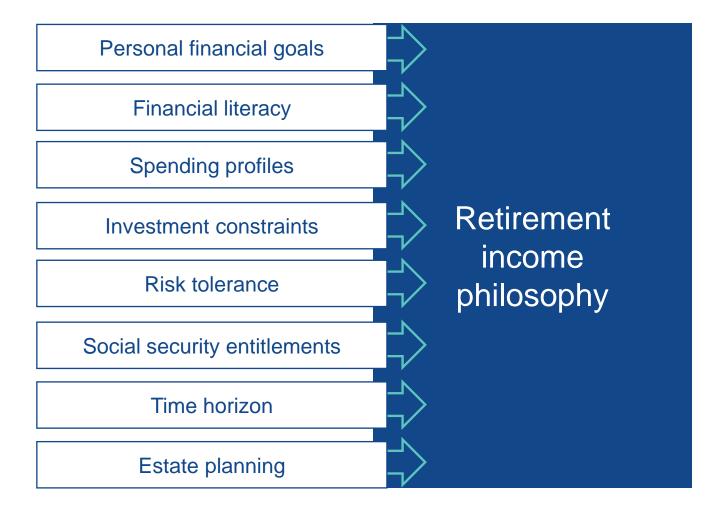


Retirement income philosophy - Policy and Procedures manual

Objectives	What is the philosophy trying to achieve?
Governance	Definitions, boundaries and exceptions
Retirement income philosophy	Values and beliefs
Strategies and implementation	Tools and resources
Ongoing management	Ongoing review and refinement



Factors to consider when developing a retirement income philosophy



The importance of defining your beliefs

Examples

- It's never too early to start thinking about retirement planning —
 the earlier the better
- We believe in a proactive approach, engaging clients early to ensure you're on track to achieve the retirement you've worked so hard for
- We are primarily focused on helping you maximise your age pension
- We are primarily focused on helping you secure reliable income so you have the confidence to enjoy your retirement

Common client retirement planning myths

How does your retirement income philosophy solve for these?

Myth #1: I'll die before I run out of money

Myth #2: I can rely on social security

Myth #3: I can work for as long as I need to

Myth #4: Medicare will cover all my health care costs

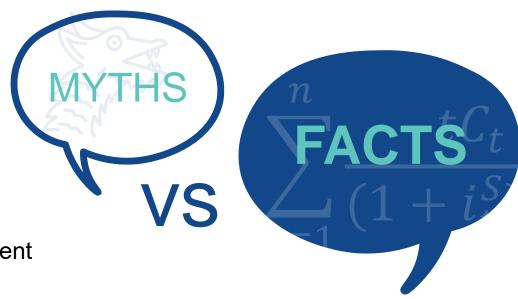
Myth #5: If things get tough, I'll spend less

Myth #6: I'm going to live in the same place through retirement

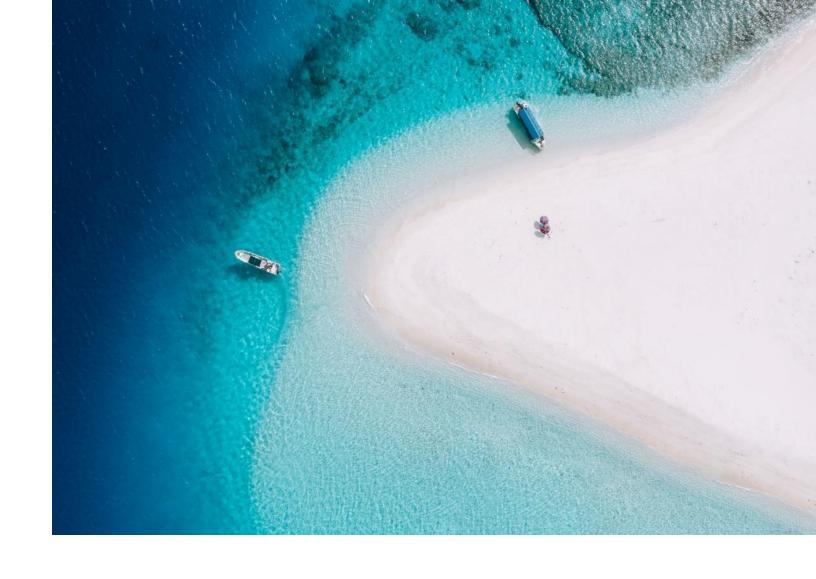
Myth #7: I don't need to revisit my withdrawal rate –

my income is not going to change in future

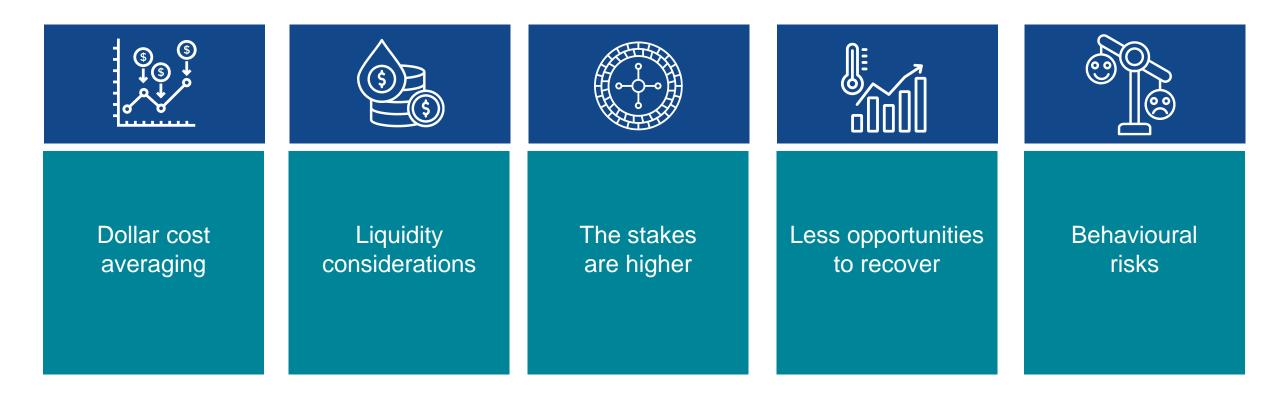
Myth #8: I'm willing to sell my primary home to fund my retirement



What else informs your retirement income philosophy?



Decumulation is not accumulation in reverse



Financial risks faced in retirement



Emotional risks faced in retirement

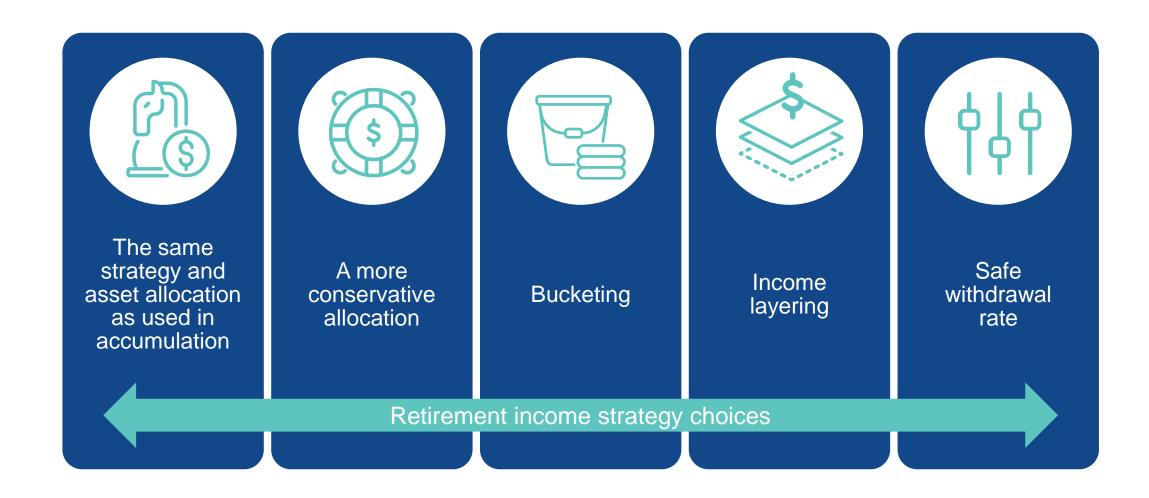




Design and implementation - considerations



Retirement income strategy choices

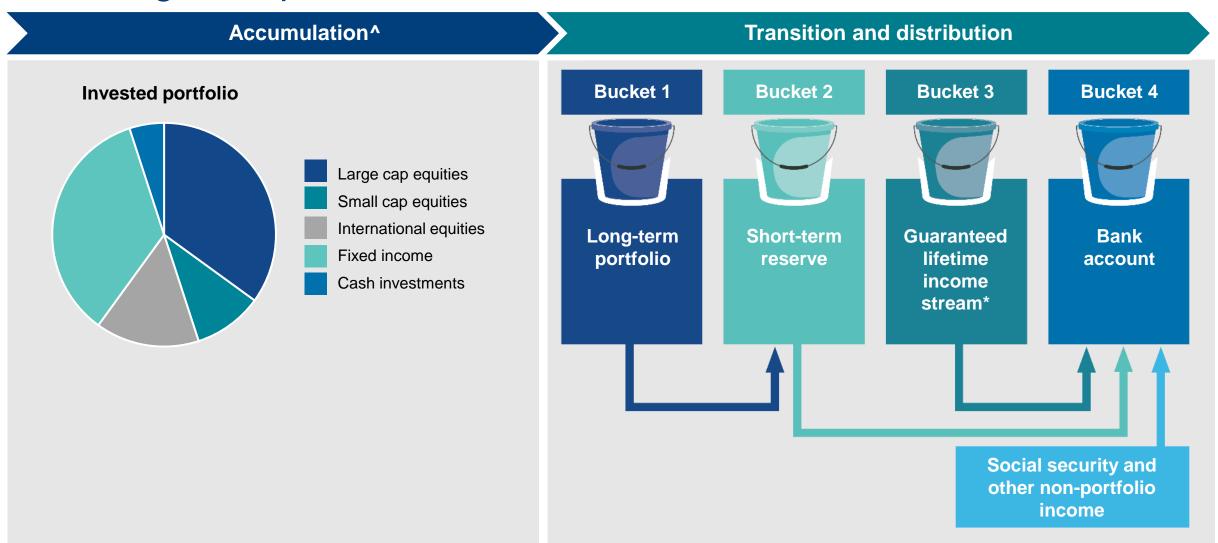


POLL:

I use the following retirement income strategies:

- a) Conservative allocation
- b) Bucketing
- c) Income layering
- d) Safe drawdown rate
- e) Other

Bucketing example

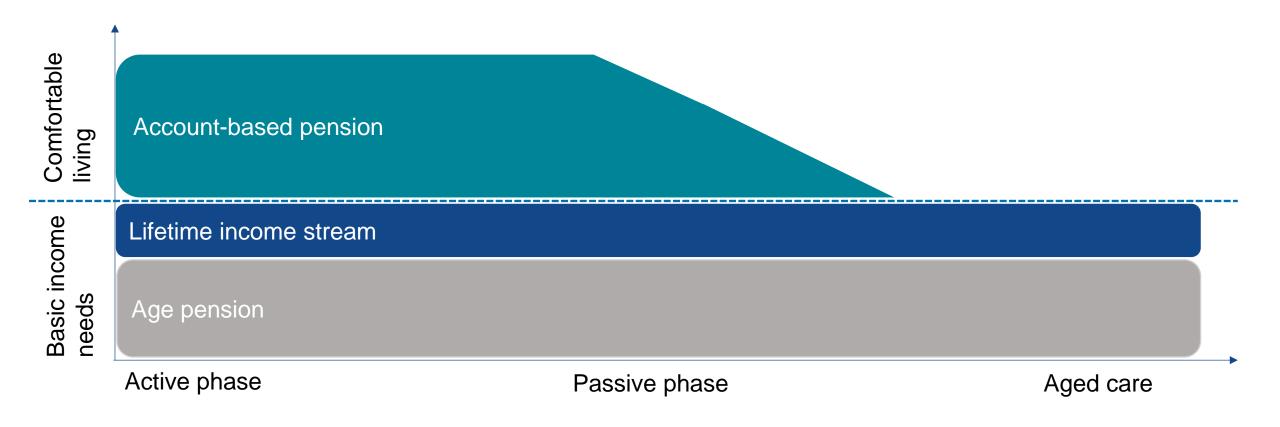


Source: Schwab Center for Financial Research

[^] Accumulation allocation assumes a Moderate Portfolio Allocation of 35% large cap equity, 10% small cap equity, 15% international equity, 35% fixed income and 5% cash investments. For illustrative purposes only.

^{*} Guarantees are subject to the financial strength of the issuing life company.

Income layering example

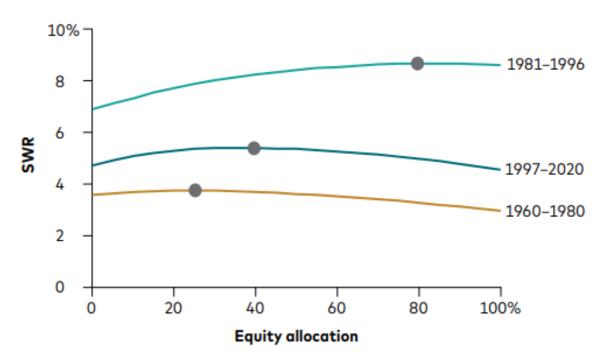


Safe withdrawal rate

Also known as 4% rule

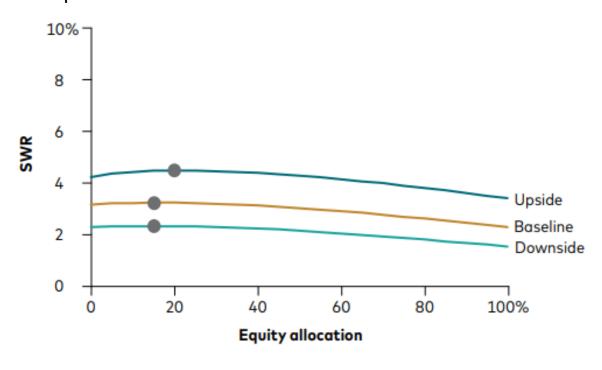
Asset allocation and the safe withdrawal rate

Historical environments: 1960-2020



Maximum sustainable withdrawal rate (SWR)

Prospective scenarios



Developing a product toolkit

Example product comparison

Product example	Flexibility Ability to access capital drawdowns when needed (excl. min/max regs)	Longevity protection Income that lasts as long as a retiree's lifetime	Investment protection Protection against sequencing / market risk		
Group self annuitisation	Potential access to capital depending on design	May not last a lifetime, variable income	Typically no protection		
Account-based pension	Full access. Drawdown limited only by account balance / investment option liquidity	Only through asset allocation and managing withdrawals. Variable.	No investment protection		
Downside-protected lifetime income stream	Drawdowns at any time, possibly net of surrender penalty	Income will last a lifetime. Rising or fixed income, never decreases.	APRA regulated life company backed product. Choice in downside protection		
Traditional lifetime annuity	Drawdowns only allowed within withdrawal period, net of surrender penalty	Income will last a lifetime. Variable or fixed income	APRA regulated life company backed product. Depends on product features		



Previous vs new-era retirement solutions

After 30 years of not much retirement innovation, the new world is looking completely different

	Previous	New-era
Access to capital	Limited as per Capital Access Schedule	✓ Flexible access to capital
Guaranteed income for life	Yes, however with trade-offs	✓ Guaranteed income for life without trade-offs
Market-linked returns	Fully exposed to market losses	✓ Reduced exposure to market risk with downside protection
Investment balance growth	Yes, however with no downside protection	✓ Exposure to market growth with downside protection
Death benefit payable	Limited as per Capital Access Schedule	✓ Investment value payable upon death
Age pension uplift	One size fits all	✓ Tailor to individual circumstances and Age Pension needs
Accessible within super/ABP	Not accessible	✓ Accessible – super fund can own investment
Accessible via Platform	Annuities sit off-platform via rollout of super or as non-super	✓ Solution on-platform, within super fund or as non-super
Choice and flexibility	Features locked in at commencement	✓ Change options and choose features along the way
Portable	Not portable	✓ In-specie transfers possible



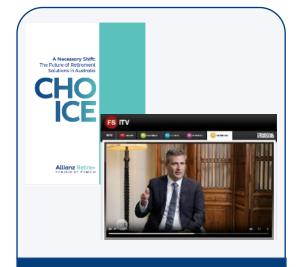
Support – adviser education-led approach

Access a library of materials and tools to support strategy enablement and education



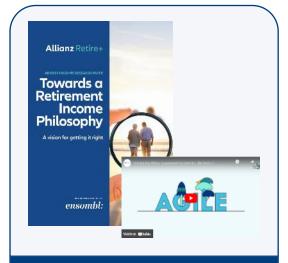
Product information

Helping advisers and investors understand how new era income solutions work and the value they provides in a simple and easy to understand manner



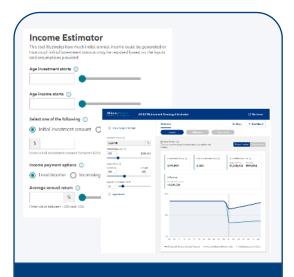
Retirement & education support

Library of materials (i.e. CPD, thought leadership, explainer videos, podcasts) to provide leading insights on retirement



Advice and practice tools

Utilise research reports, advice and practice templates, client guides and videos to streamline advice proceses



Digital tools

Providing user-friendly calculators that give a clear picture of how next-generation income solutions can play a key role in today's portfolios

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ADVISER INSIGHTS RESEARCH PAPER

Towards a Retirement Income Philosophy

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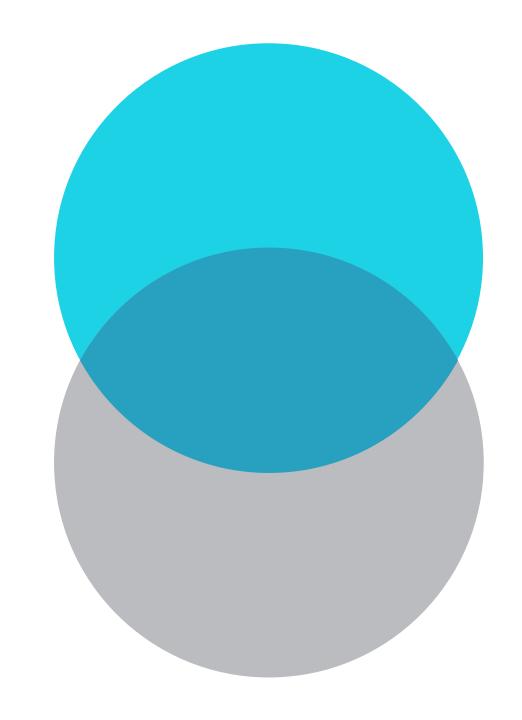




Allianz Retire+

LUNCH





BlackRock®

Rethinking Defensive Allocations in Multi-Asset Portfolios

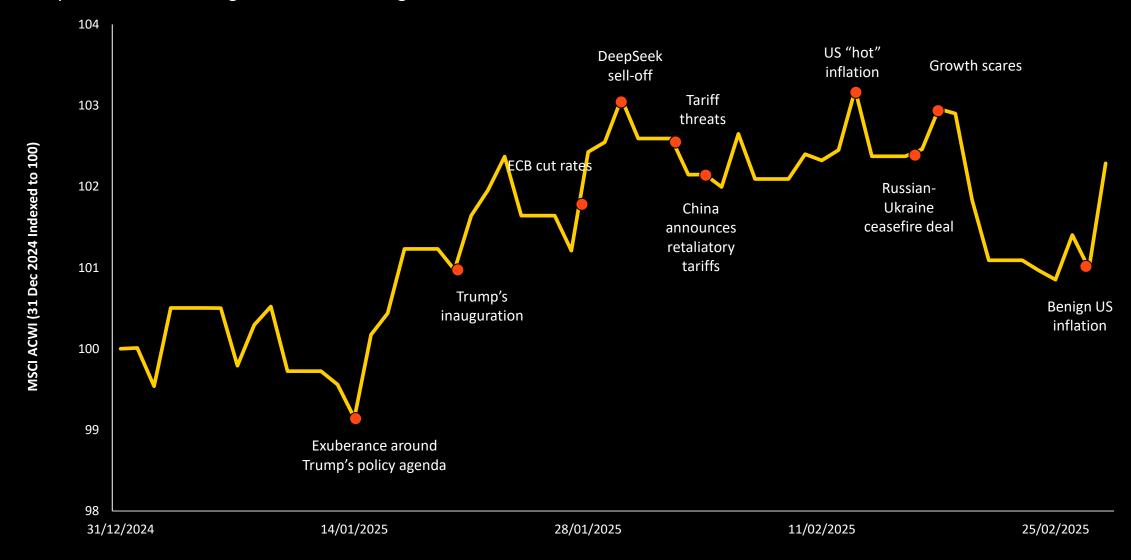
Michael McCorry, PHD

CIO of BlackRock Australia, Managing Director BlackRock Multi-Asset Strategies & Solutions

FOR WHOLESALE CLIENTS ONLY – NOT FOR DISTRIBUTION TO RETAIL CLIENTS

2025 - A bumpy start to the new year

Action-packed with a barrage of market-moving events

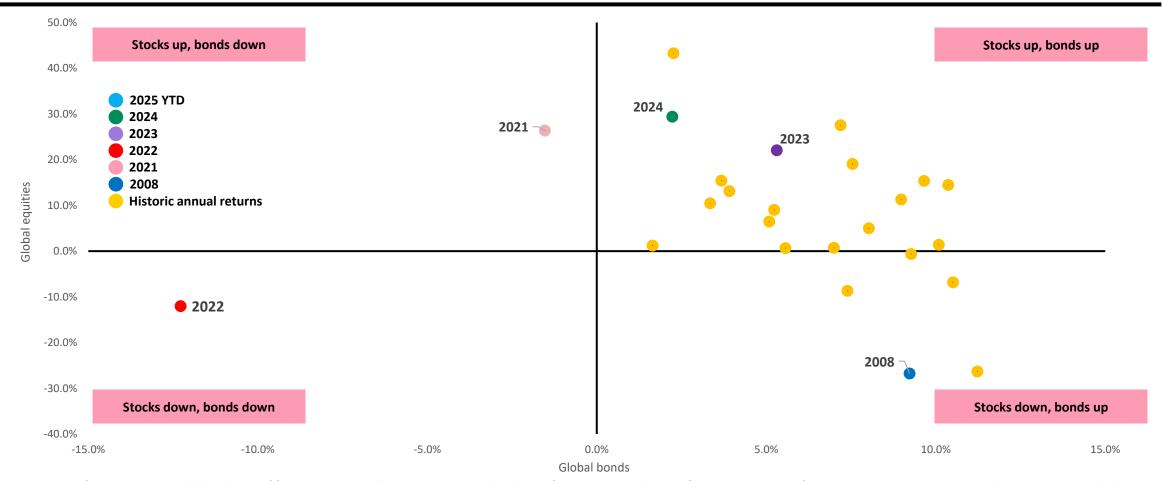




It's time to re-think portfolios as market regimes shift

The past 5 years has seen highly volatile returns for stocks and bonds given elevated macro uncertainty.

Global equities and bond returns, 2000-2024



Past performance is not a reliable indicator of future returns.. For illustrative purposes only. Index performance returns do not reflect any management fees, transaction costs or expenses. Indexes are unmanaged and one cannot invest directly in an index.

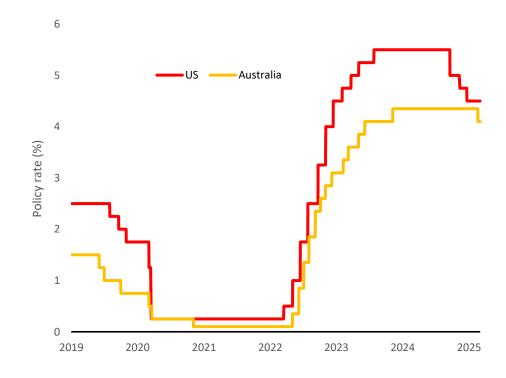
Source: BlackRock, as of 31 December 2024. Global equities are represented by the MSCI All Country World Index (unhedged) in AUD, Bonds are represented by the Bloomberg Barclays Global Aggregate Index (hedged in AUD).

We are in a structurally different world now

We still see structural supply shocks keeping inflation above policy targets in the long term, compelling central banks to keep policy rates restrictive.

Headline inflation, 2019-2024

Central bank policy rates, 2019-2024



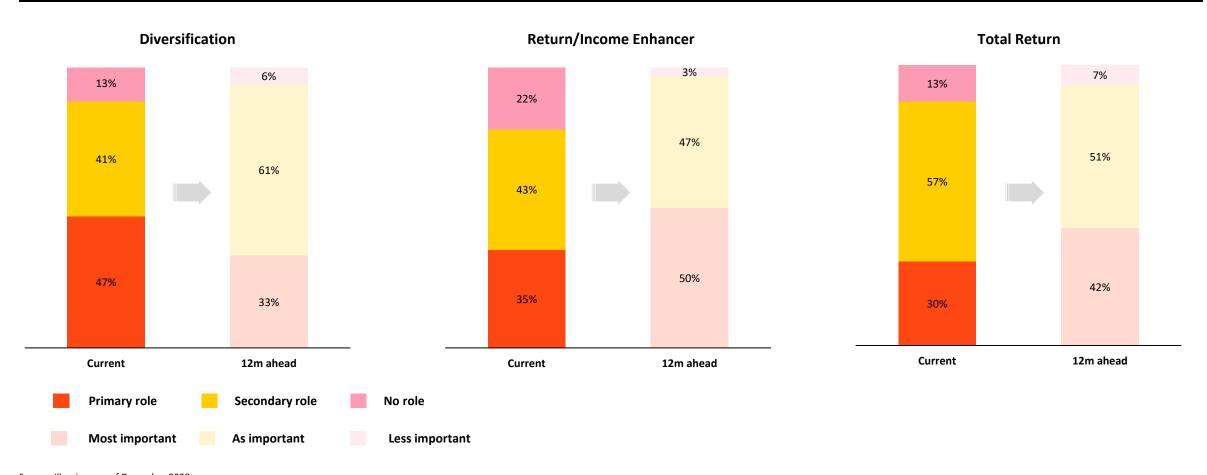
Source: LSEG Datastream and BlackRock Investment Institute, as of March 2025. Lines show annual change in consumer price indexes.

Source: LSEG Datastream and BlackRock Investment Institute, as of March 2025.

The role of bonds have evolved and broadened

In addition to portfolio ballast objectives, fixed income is increasingly being sought for return and income enhancement.

Survey on the role of fixed income in portfolios (Current vs 12M forward)

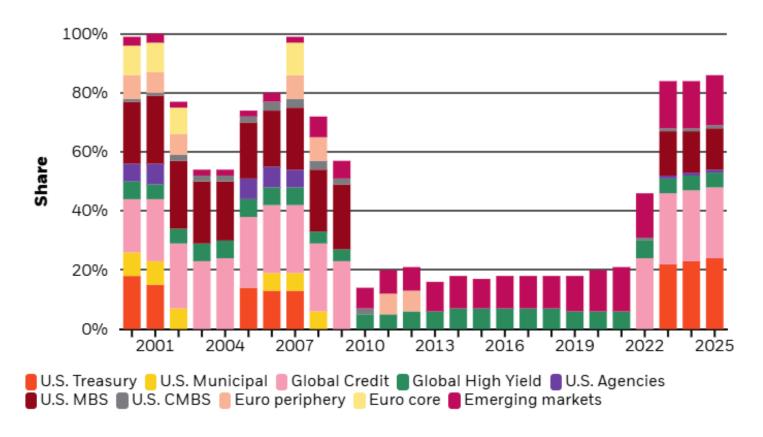


Source: Illuminas, as of December 2023.

Higher yields have created new opportunities for fixed income

More than 85% of global fixed income securities are yielding over 4% today, compared to less than a quarter in 2021.

Fixed income assets yielding over 4%

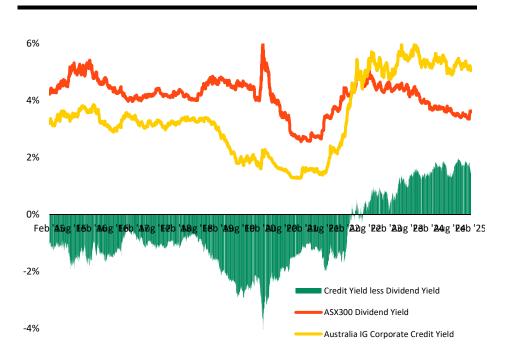


Sources: BlackRock Investment Institute, with data from LSEG Datastream, data as of January 2025. Note: For full calendar years, the bars show market capitalization weights of assets with an average annual yield over 4% in a select universe that represents about 70% of the Bloomberg Mulitiverse Bond Index. Euro Core is based on French and German government bonds indexes. Euro periphery is based on an average of government debt indexes for Italy, Spain and Ireland. Emerging markets combine external and local currency debt. Current calendar year data is not averaged and reflects month-end yield for the month indicated

Australian corporate credit is attractive on a relative basis

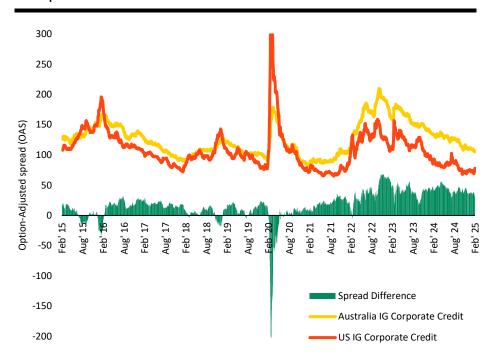
We see pockets of value in particular fixed income markets.

Australian investment grade credit yields are now higher than equity dividend yields



Source: ICE BofA, Bloomberg. As of 28 February 2025. For illustrative purposes only. Past performance is not a reliable indicator of future performance. Index performance returns do not reflect any management fees, transaction costs or expenses. Indexes are unmanaged and one cannot invest directly in an index. ASX300 Dividend Yield refers to the trailing 12-month gross dividend on the S&P/ASX 300 Accumulation Index. Australia IG Corporate Credit Yield refers to the Yield-To-Maturity (YTM) on the ICE BofA Australia Corporate Index.

While spreads have tightened, Australian credit is attractive compared to the US

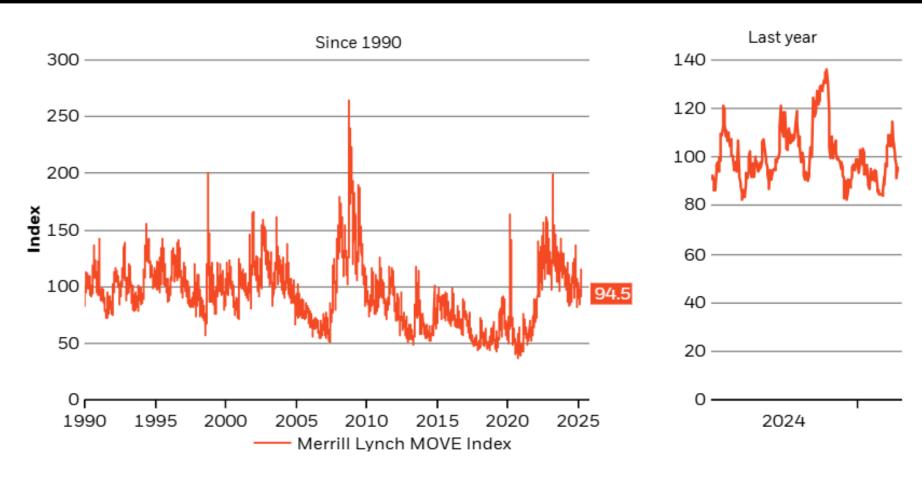


Source: ICE BofA, Bloomberg. As of 28 February 2025. For illustrative purposes only. Past performance is not a reliable indicator of future performance. Index performance returns do not reflect any management fees, transaction costs or expenses. Indexes are unmanaged and one cannot invest directly in an index. Australia IG Corporate Credit refers to the ICE BofA Australia Corporate Index. US IG Corporate Credit refers to the ICE BofA 1-10 Year US Corporate Index.

Still high bond market volatility dampens diversification benefit

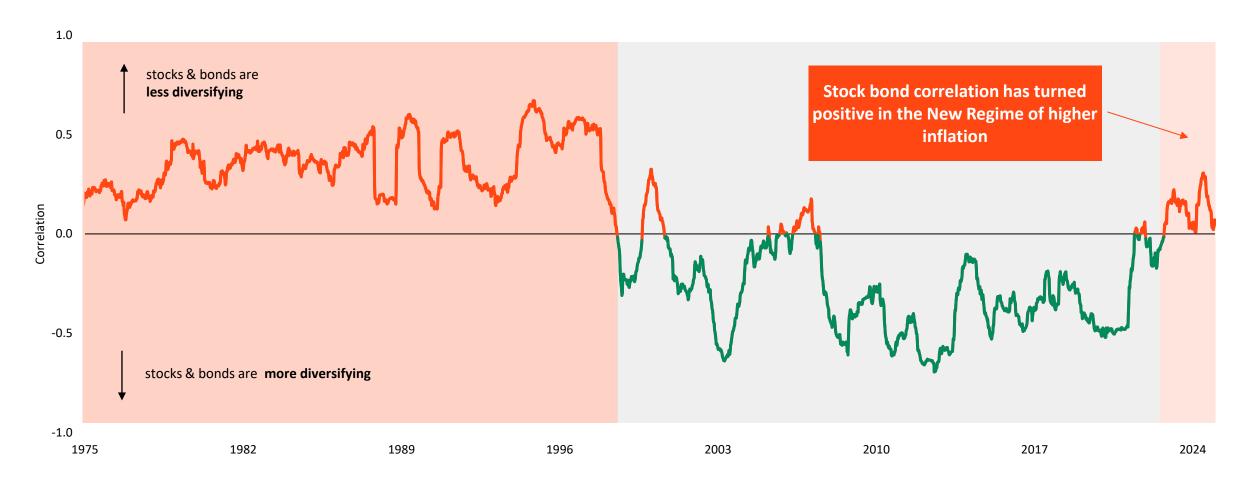
Interest rate volatility remains elevated compared with the past few decades

U.S. Treasury Volatility



Sources: LSEG Datastream, Merrill Lynch and BlackRock Investment Institute. Data as of March 2025. Note: The MOVE Index is a measure of implied volatility on 1-month U.S. Treasury options.

A new regime demands a broader toolkit



Stocks and bonds have tended to move together when inflation is above target ¹

Past performance is not indicative of future results.

Source: LSEG Datastream, chart by BlackRock with data as of 31 December 2024. Notes: the line shows the correlation of daily U.S. 10y Treasury returns and S&P 500 over a rolling 252-day period.

Consider alternatives for diversification

Alternative asset classes Asset classes other than the traditional stocks, bonds, or cash, often illiquid. Hedge Funds **Private Equity** Infrastructure **Private Credit** Commodities Real Estate

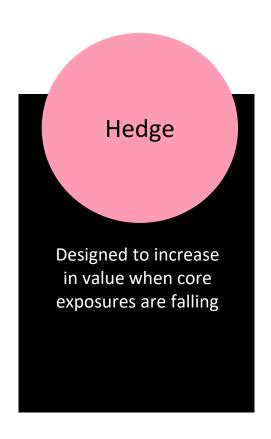
Hedge Fund strategies

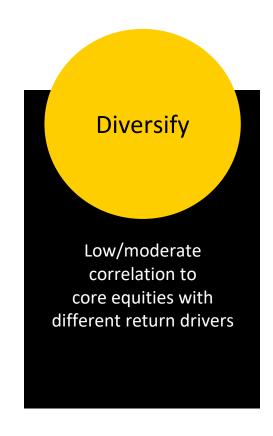
Investment strategies that go beyond traditional methods. Many strategies aim to provide low correlation to directional market moves, targeted protection during selloffs, or unique sources of alpha, often highly liquid.

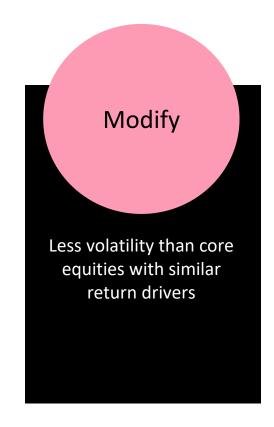
Equity Long / Short	Credit Long/short					
Event driven	Multi-strategy					
Market neutral	Global macro					
Relative value/arbitrage	Fund of funds					

Source: BlackRock, as of March 2025. For illustrative purposes only. Subject to change. This is not a recommendation to invest in any particular financial product.

Hedge Fund strategies can fill the gap





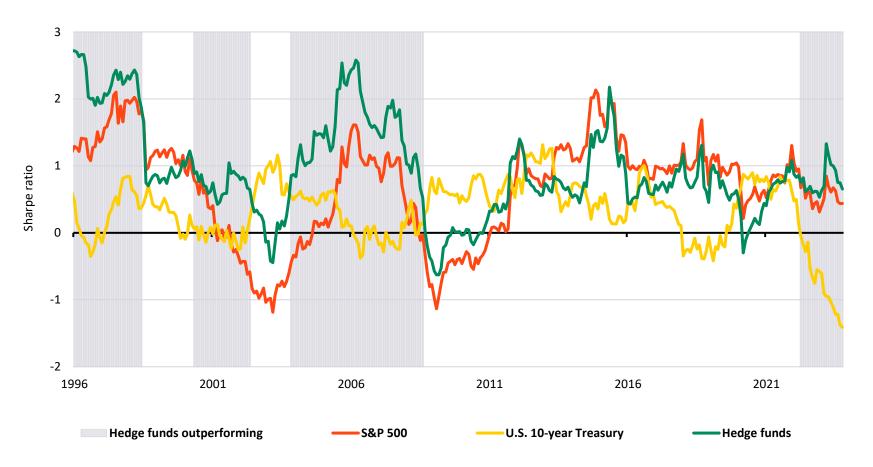




Source: BlackRock, March 2025. For illustrative purposes only. Subject to change. This is not a recommendation to invest in any particular financial product.

Hedge Funds have a long history of strong risk adjusted returns

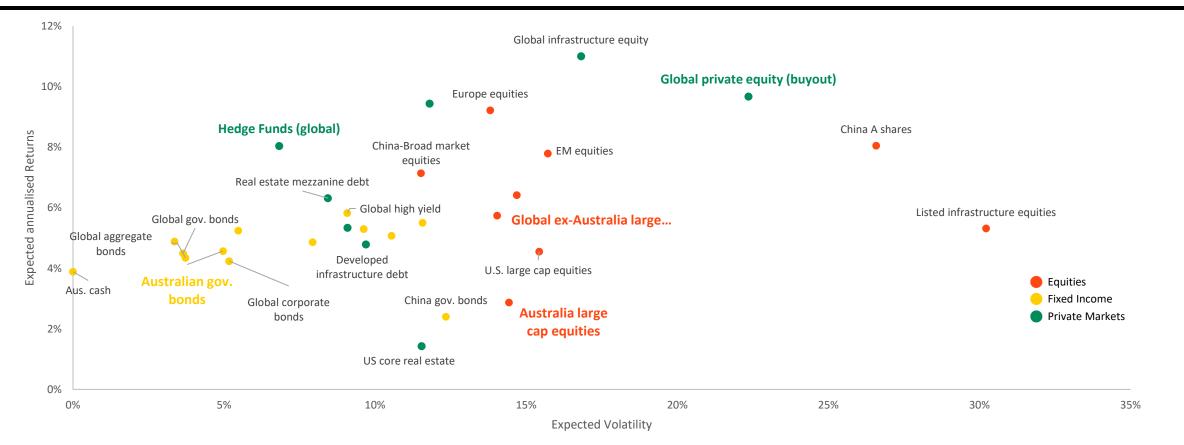
Sharpe ratios for equities, bonds and Hedge Fund strategies



Past performance is not a reliable indicator of future performance. Index returns do not account for fees. It is not possible to invest directly in an index. This information should not be relied upon by the reader as research or investment advice regarding any funds, strategy or security in particular. Source: BlackRock Investment Institute, HFRI with data from LSEG Datastream, December 2023. Notes: The chart shows the Sharpe ratios for the S&P 500, U.S. 10-year Treasury and hedge funds. The index proxy used for hedge funds is the HFRI Weighted index. The Sharpe ratio measures an asset's risk-adjusted returns. It is calculated by dividing the asset's excess returns (typically over cash) by its standard deviation, which represents its risk.

Hedge Fund strategies offer improved risk reward expectations

5-year AUD asset return and volatility expectations

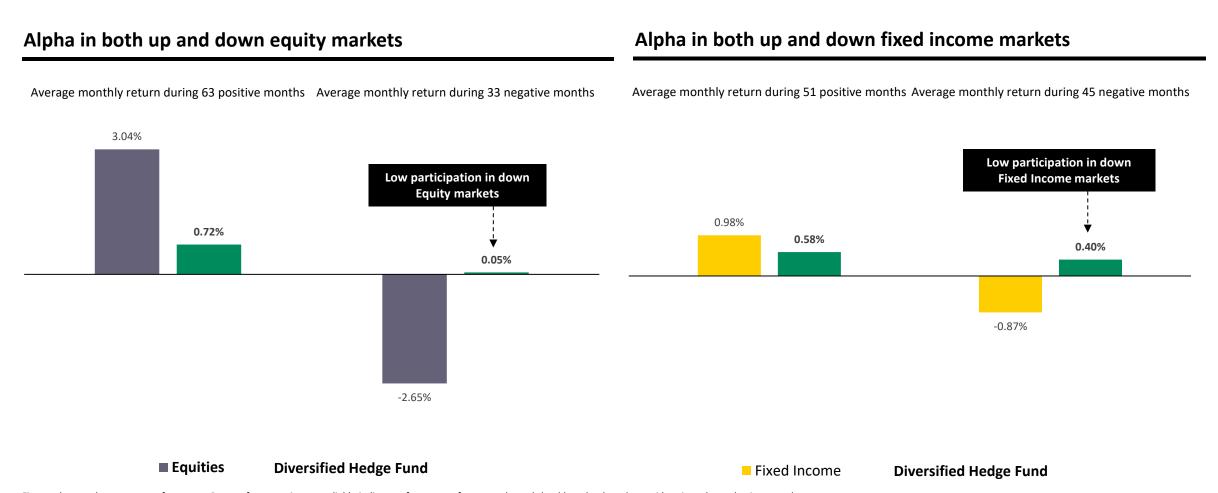


This information is not intended as a recommendation to invest in any particular asset class or strategy or as a promise - or even estimate - of future performance.

Source: BlackRock Investment Institute, February 2025. Data as of 31 December 2024.

Notes: Return assumptions are total nominal returns. Our CMAs generate market, or beta, geometric return expectations. Asset return expectations are gross of fees. We use long-term volatility assumptions. We break down each asset class into factor exposures and analyse those factors' historical volatilities and correlations over the past 20 years. We combine the historical volatilities with the current factor makeup of each asset class to arrive at our forward-looking assumptions. This approach takes into account how asset classes evolve over time. Example: Some fixed income indices are of shorter or longer duration than they were in the past. Our forward-looking assumptions reflect these changes, whereas a volatility calculation based only on historical monthly index returns would fail to capture the shifts. Expected return estimates are subject to uncertainty and error. Expected returns for each asset class can be conditional on economic scenarios; in the event a particular scenario comes to pass, actual returns could be significantly higher or lower than forecasted. Australian dollar return expectations for all asset classes are shown in unhedged terms, with the exception of global corporate bonds, hedge funds, global aggregate bonds and global government bonds.

Seek durable alpha through capital preservation



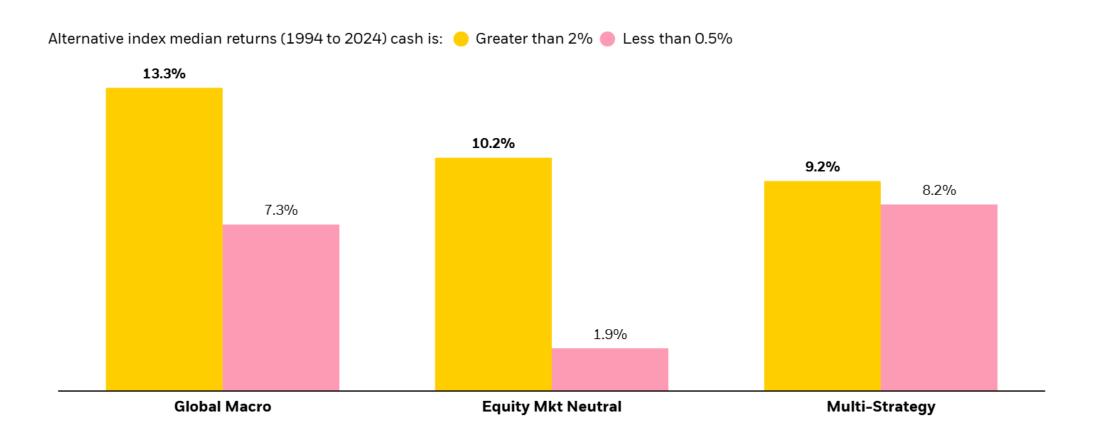
Figures shown relate to past performance. Past performance is not a reliable indicator of current or future results and should not be the sole consideration when selecting a product or strategy.

Data from 31 January 2017 to 31 December 2024, Source: BlackRock, Equity represented by the MSCI World Net TR (AUD) Index: Hedge Fund represented by the BlackRock Global Liquid Alternative Fund; and Fixed

Data from 31 January 2017 to 31 December 2024. Source: BlackRock. Equity represented by the MSCI World Net TR (AUD) Index; Hedge Fund represented by the BlackRock Global Liquid Alternative Fund; and Fixed Income represented by the Bloomberg Global Aggregate (AUD Hedged) Index. Indices are unmanaged and used for illustrative purposes only and are not intended to be indicative of any fund's performance. It is not possible to invest directly in an index. Material differences may exist between products being compared, such as, investment objectives, fees and expenses, types of investments made, countries or markets covered. Average Monthly Return during positive and negative months represents periods when the MSCI World or the Bloomberg Global Aggregate Hedged Index monthly performance was positive or negative.

Taking advantage of a higher interest rate environment

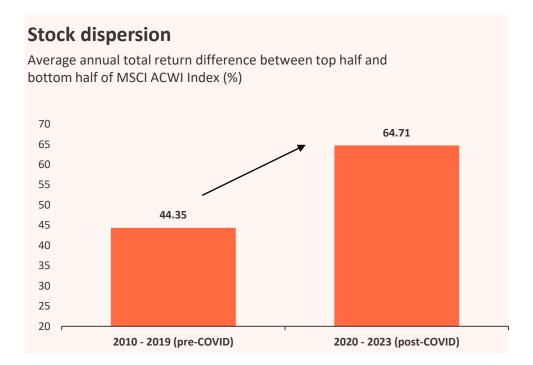
Hedge Fund strategies have delivered higher returns in higher cash rate environments



Source: Morningstar of 12/31/2024. Hedge Funds are represented by the Credit Suisse Hedge Fund Index, Equity Market Neutral by the Credit Suisse Equity Market Macro Index, and Multi Strategy by the Credit Suisse Multi Strategy Index. Index performance is for illustrative purposes only. You cannot invest directly in the index. Past performance does not guarantee or indicate future results.

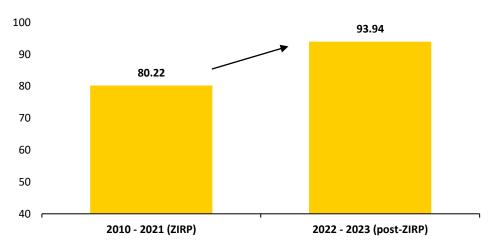
Dispersion drives alpha opportunity for hedge fund strategies

Elevated stock and country dispersion rewards high skill hedge fund managers



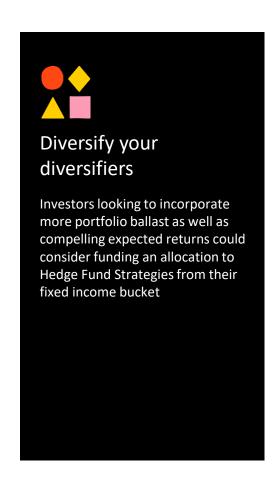
Country dispersion

Average annual total return difference between the best and worst performing country in the MSCI ACWI Index (%)



Past performance is not a reliable indicator of future returns. For illustrative purposes only. Source: BlackRock, with data from FactSet as of 12/31/2023. Annual stock dispersion is calculated by taking the average total return of the top half performers of the MSCI ACWI Index (above or equal to the median) and subtracting the average of the bottom half. The stock dispersion chart shows the average of the annual dispersion observations across each period. Annual country dispersion is calculated by taking the top performing country and subtracting the bottom performing country. The country dispersion chart shows the average difference across the defined periods. It is not possible to invest directly in an index.

Enhance Portfolio Outcomes with the 70/15/15

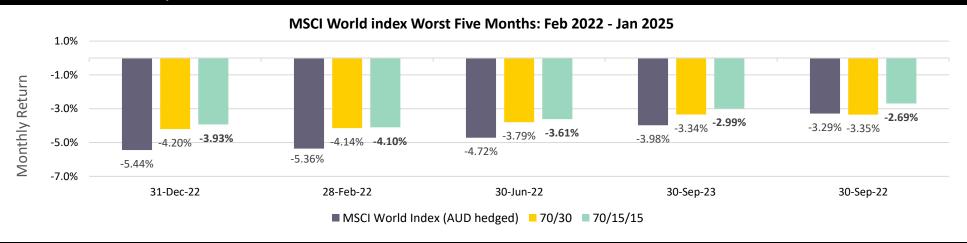




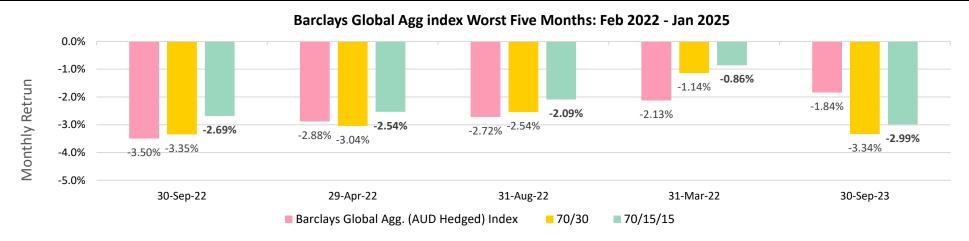
For illustrative purposes only. Diversification does not guarantee a profit or eliminate the risk for potential loss. Past performance is not a reliable indicator of current or future results and should not be the sole consideration when selecting a product or strategy. Source: BlackRock, as of 31 January 2025. Risk and return is calculated using 3-year historical performance. Stylized allocation to Hedge Fund Strategies is represented by the Global Liquid Alternatives Fund as of end of December 2024. Equities represented using MSCI World (AUD) Index, Fixed Income represented using Barclays Global Agg. (AUD Hedged) Index returns and Hedge Fund Strategies represented using the Global Liquid Alternatives Fund (GLAF). GLAF was incepted as of September 2023, however, the figures shown relate to simulated performance from Dec 2021 - Aug 2023 and live performance from Sept 2023 onwards.

Building Resilience for Periods of Market Stress

Fund performance when Global Equities sold off



Fund performance when Global Fixed Income sold off



Source: BlackRock, as of 31 January 2025. Returns are shown per month, not annualized. Stylized allocation to Hedge Fund Strategies is represented by the Global Liquid Alternatives Fund. Equities represented using MSCI World (AUD) Index, Fixed Income represented using Barclays Global Agg. (AUD Hedged) Index returns and Hedge Fund Strategies represented using the Global Liquid Alternatives Fund (GLAF). GLAF was incepted as of September 2023, however, the figures shown relate to simulated performance from February 2022 - Aug 2023 and live performance from Sept 2023 onwards. Past performance is not a reliable indicator of future results. Material differences may exist between product, service or performance being compared. Index returns are for illustrative purposes only.

Selecting Hedge Fund strategies can be daunting

2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
HFRI M acro	HFRI RV: ConvertArb	HFRI RV: Convert Arb	HFRIED: Merger Arb	HFRI Relative Value	HFRI Equity Hedge	HFRI Macro	HFRI EH: EaM rkt Ntrl	HFRI ED: Distressed	HFRI Emerging Markets	HFRI ED:Merger Arb	HFRI Equity Hedge	HFRI Equity Hedge	HFRI ED: Distressed	HFRI M acro	HFRI Equity Hedge	HFRI ED: Distressed
4.83%	60.17%	13.35%	1.50%	10.59%	14.28%	5.58%	4.27%	15.15%	19.36%	3.29%	13.71%	17.89%	15.61%	9.00%	11.37%	12.05%
HFRI ED:	HFRI Emerging	HFRI ED:	HFRI Relative	HFRI Emerging	HFRI ED:	HFRI Relative	HDRI ED:	HFRI Event-	HFRI Equity	HFRI Relative	HFRI Emerging	HFRI Emerging	HFRI Event-	HFRI ED:	HFRI Event-	HFRI Equity
Merger Arb	Markets	Distressed	Value	M arkets	Distressed	Value	Merger Arb	Driven	Hedge	Value	Markets	Markets	Driven	Merger Arb	Driven	Hedge
-5.27%	40.25%	12.12%	0.15%	10.37%	14.05%	4.02%	3.32%	10.57%	13.29%	-0.47%	11.77%	12.86%	12.41%	2.80%	10.42%	11.87%
HFRI EH: Eq M rkt Ntrl	HFRI ED: Distressed	HFRI Event- Driven	HFRI ED: Distressed	HFRI ED: Distressed	HFRI Event- Driven	HFRI FOF Composite	HFRI RV: Convert Arb	HFRI RV: ConvertArb	HFRI FOF Composite	HFRI EH:Eq M rkt Ntrl	HFRI RV: Convert Arb	HFRIRV: ConvertArb	HFRI Equity Hedge	HFRI EH: EaM rkt Ntrl	HFRI Emerging Markets	HFRIRV: ConvertArb
-5.92%	28.14%	11.86%	-1.79%	10.12%	12.51%	3.37%	1.92%	8.10%	7.77%	-0.98%	10.35%	12.84%	11.67%	1.20%	8.59%	10.90%
HFRI Relative	HFRI Relative	HFRI Emerging	HFRI EH: Eq	HFRI Event-	HFRI FOF	HFR EH:	HFRI FOF	HFRI Relative	HFRI Event-	HFRI ED:	HFRI FOF	HFRI ED:	HFRI	HFRI Relative	HFRI ED:	HFRI EH Eq Mkt
Value	Value	Markets	Mrkt Ntrl	Driven	Composite	EqMrkt Ntrl	Composite	Value	Driven	Distressed	Composite	Distressed	ED:Merger	Value	Distressed	Neutral
-18.04%	25.81%	11.44%	-2.13%	8.89%	8.96%	3.06%	-0.27%	7.67%	7.59%	-1.70%	8.39%	11.82%	10.63%	-0.70%	7.86%	10.48%
HFRI FOF	HFRI Event- Driven	HFRI Relative Value	HFRI Event-	HFRI RV: ConvertArb	HFRI RV:	HFRI Equity	HFRI Relative Value	HFRI Emerging	HFRIED:	HFRI Event-	HFRI Event- Driven	HFRI FOF	HFRI Macro	HFRIRV: ConvertArb	HFRI Relative Value	HFRI Event- Driven
Composite -21.37%	25.04%	11.43%	Driven -3.30%	8.58%	ConvertArb 8.02%	Hedge 1.81%	-0.29%	Markets 7.03%	Distressed 6.25%	Driven -2.13%	7.49%	Composite 10.88%	7.72%	-1.00%	6.95%	9.76%
HFRI Event-	HFRI Equity	HFRI Equity	-3.30 %	HFRI Equity	HFRI Relative	HFRI	HFRI Equity	HFRI Equity	HFRI	HFRI	HFRI Relative	HFRI Event-	HFRI RV:	HFRI ED:	HFRI FOF	HFRI FOF
Driven	Hedge	Hedge	HFRI Macro	Hedge	Value	ED:Merger Arb	Hedge	Hedge		RV:ConvertArb	Value	Driven	ConvertArb	Distressed	Composite	Composite
-21.82%	24.57%	10.45%	-4.16%	7.41%	7.07%	1.69%	-0.97%	5.47%	5.95%	-3.08%	7.42%	9.26%	7.71%	-4.30%	6.32%	9.40%
HFRI ED:	HFRI ED:	HFRI Macro	HFRIRV:	HFRI FOF	HFRI	HFRI RV:	HFRI Macro	HFRI	HFRI Relative	HFRIFOF	HFRI	HFRI M acro	HFRI Relative	HFRI Event-	HFRI EH:	HFRI Emerging
Distressed	Merger Arb		ConvertArb	Composite	EH:EqM rkt Ntrl	ConvertArb		ED:M erger Arb	Value	Composite	ED:Merger Arb		Value	Driven	EqM rkt Ntrl	Markets
-25.20%	11.65%	8.06%	-5.16%	4.79%	6.46%	1.55%	-1.26%	3.63%	5.14%	-4.03%	6.81%	5.38%	7.59%	-4.80%	5.97%	9.24%
HFRI Equity Hedge	HFRI FOF Composite	HFRI FOF Composite	HFRI FOF Composite	HFRI EH:E M rkt Ntrl	HFRI Emerging Markets	HFRI Event- Driven	HFRI Emerging Markets	HFRI EH: EaMrkt Ntrl	HFRIEH: EgMarkt Ntrl	HFRI M acro	HFRI M acro	HFRI ED:Merger Arb	HFRIEH: EaMrkt Ntrl	HFRI FOF composite	HFRI ED:Merger Arb	HFRI Relative Value
-26.55	11.47%	5.70%	-5.72%	2.98%	5.47%	1.08%	-3.28%	2.23%	4.88%	-4.10%	6.50%	5.20%	7.05%	-5.30%	5.07%	8.65%
HFRIRV:		HFRIED:	HFRI Equity	HFRI	HFRI	HFRIED:	HFRI Event-		HFRI	HFRI Equity	HFRI ED:	HFRI Relative	HFRI Emerging	HFRI Equity	HFRIRV:	HFRI
ConvertArb	HFRI M acro	Merger Arb	Hedge	ED:Merger Arb		Distressed	Driven	HFRI M acro	ED:Merger Arb	Hedge	Distressed	Value	Markets	Hedge	ConvertArb	ED:Merger Arb
-33.73%	4.34%	4.60%	-8.38%	2.76%	4.74%	-1.39%	-3.55%	1.03%	4.31%	-7.14%	2.94%	3.35%	6.86%	-10.10%	5.00%	5.60%
HFRI Emerging Markets	HFRI EH: EaM rkt Ntrl	HFRIEH: EaMrkt Nrtl	HFRI Emerging Markets	HFRI M acro	HFRI M acro	HFRI Emerging Markets	HFRI ED: Distressed	HFRI FOF Composite	HFRI Macro	HFRI Emerging Markets	HFRI EH: EaMrkt Ntrl	HFRIEH: EaMrkt Ntrl	HFRIFOF Composite	HFRI Emerging Markets	HFRI M acro	HFRI Macro
-37.26%	1.43%	Eqivirkt Nitti 2.85%	-14.01%	-0.06%	-0.44%	-2.56%	-8.06%	0.51%	2.20%	-10.94%	Eqivirki Nifi 2.33%	-0.11%	6.17%	-13.00%	-0.34%	5.45%
-37.20%	1.43 /0	2.00%	- 14.0 1/0	-0.00 /6	-0.44 /6	-2.50 /6	-0.00 /6	0.51/6	2.20 /6	-10.94 /6	2.33 /6	-0.11/6	0.17/0	- 13.00 /6	-0.34 /6	3.4376

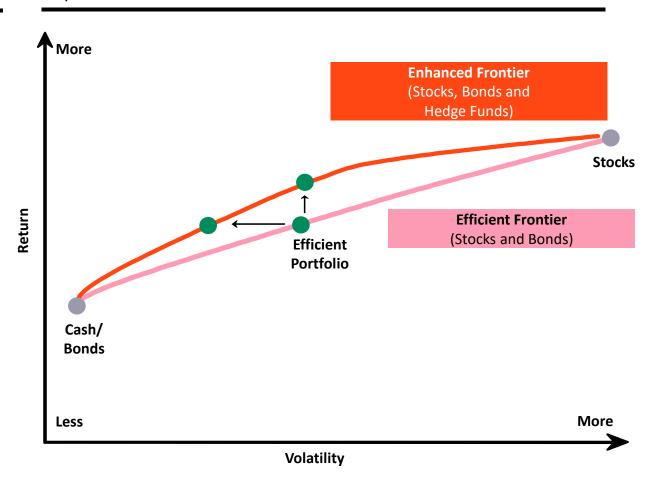
Source: HFRI, as of 31 December 2024. Overall portfolio returns are shown gross of fees and expenses. Past performance is not a reliable indicator of future returns. For illustrative purposes only. Index performance returns do not reflect any management fees, transaction costs or expenses. Indexes are unmanaged and one cannot invest directly in an index.

Bringing it all together in a multi-asset portfolio

Enhance portfolio outcomes with defensive allocations



Improve the efficient frontier

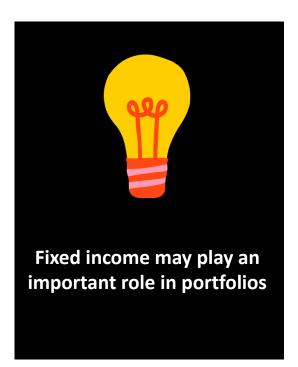


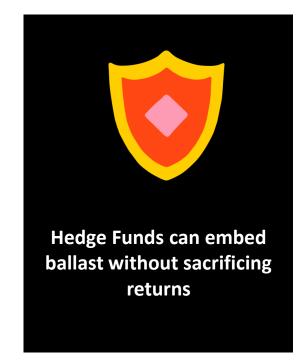
For illustrative purposes only. Subject to change. Source: BlackRock, March 2025

Source: BlackRock, as of March 2025. For illustrative purposes only.

In summary









IMPORTANT INFORMATION

PERFORMANCE DATA

Performance figures represent past performance and are not indicative of future performance. Current performance may be higher or lower than that shown. Net performance figures are calculated after fund management fees and expenses, and assume reinvestment of distributions. Gross performance figures are calculated gross of ongoing fees and expenses. Unless otherwise stated, performance for periods greater than one year is annualised and performance calculated to the last business day of the month.

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"THE US INNOVATES, CHINA REPLICATES, AND THE EU REGULATES"

Daniel Stojanovski – Chief Investment Officer (CIO) Ventura FM and Asset Consultant to Centrepoint Alliance

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General Advice Warning

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For more information, refer to the Financial Services Guide (FSG) for Ventura Investment Management Limited (available at https://venturafm.com.au/media/1729/ventura-fsg-update-nov.pdf).

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Understand the key themes driving markets today

Investment process is key in driving a strong portfolio



Learn how institutional investors are adapting their strategies

What components from the past can relate to the environment now



Exploring how best to navigate risks in the market and outlook going forward

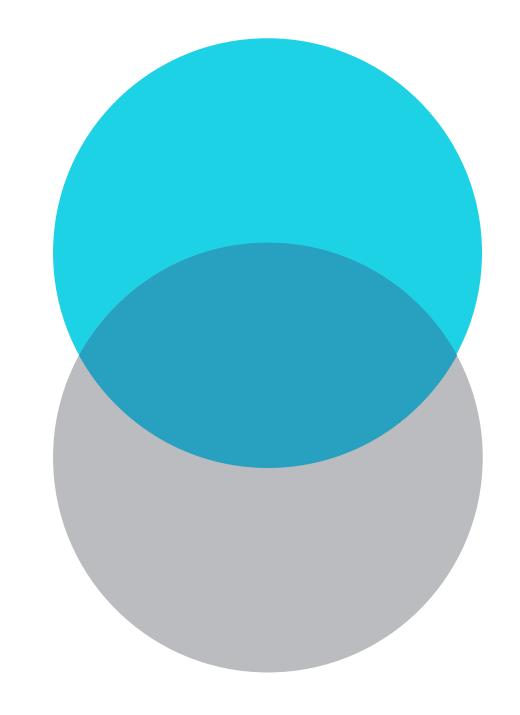
Macro economic themes



AGENDA

- 1. Introduction & Context Setting
- 2. Historical Echoes
- 3. China's Evolution: Imitation to Innovation
- 4. EU Regulatory Leadership
- 5. Global Conflict Geopolitical & Economic Impact
- 6. US Innovates, China Replicates, and the EU Regulates
 - Al Race: Global Tech Leadership
- 7. Navigating these themes and risks in portfolios Future Power Shifts
- 8. Conclusion & Interactive Q&A

HISTORICAL ECHOES





WHY ARE THERE SIMILARITIES AND DIFFERENCES?







HISTORICAL ECHOES: REAGANOMICS TO TRUMP'S TARIFFS



'The nine most terrifying words in the English language are: I'm from the Government, and I'm here to help.' – Ronald Reagan

Reaganomics & Trumponomics

Deregulation

Protectionism

'Morning in America' Tax Cuts

'America First'
Tax Cuts

Free Trade

Tariffs



'One of the key problems today is that politics is such a disgrace, good people don't go into government.' Donald J. Trump

NEW POLICIES UNDER DONALD TRUMP

Trump declared a national emergency at the US-Mexico border

Leaving the World Health Organisation (WHO)

Banning paper straws

Interfering with global conflicts



Tariffs on Mexico,
Canada, China. Threats
to numerous other
countries

Reducing income tax

Expanding government efficiency

Withdrew from the Paris Climate Accord

THE GLOBAL IMPACT OF TRUMP'S POLICIES



Supply chain disruptions



Tensions with close allies



Semiconductor shortages



Reshoring of production facilities



Trump has already introduced:

- 25% tariff on all steel and aluminium imports from around the world
- 25% tariffs on other imports from Mexico and Canada (with some exemption)
- **20%** levy on Chinese goods
- 25% automobile tariffs

The key risks of tariffs on the economy are:









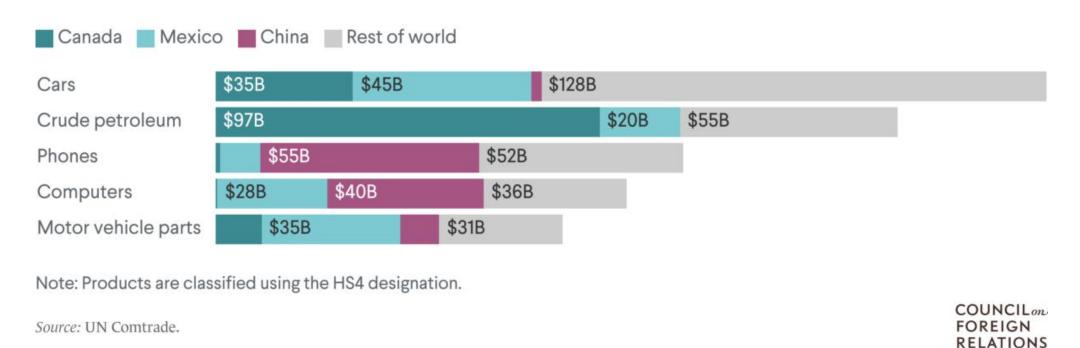
How much is Trump's recently announced tariff on automobiles?



LOOKING AT THESE TARIFF'S CLOSER

Which U.S. Imports Could Be Most Affected?

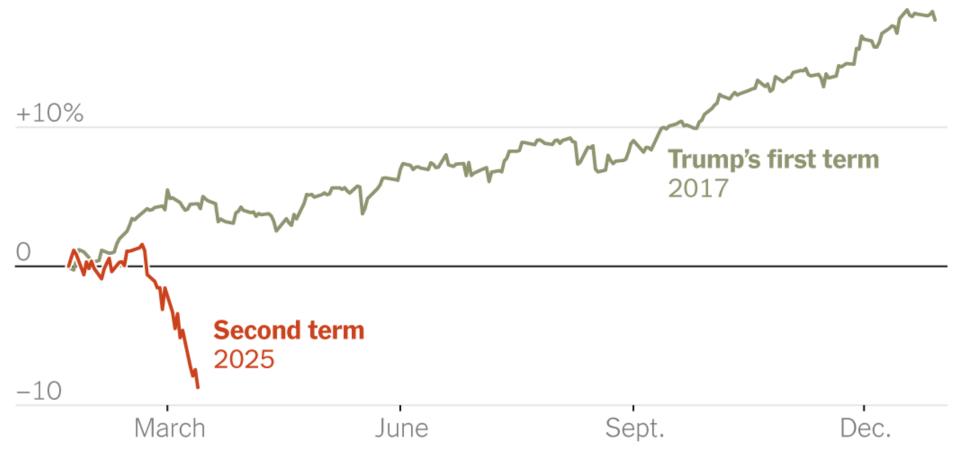
Top five U.S. import products by origin country, 2023



Gas prices could also surge as much as 50 cents per gallon as Canada and Mexico supply more than 70% of crude oil imports to U.S. refineries (Crude oil is the .primary raw material used to produce gasoline)

TRUMP AND THE STOCK MARKET - A LOVE HATE RELATIONSHIP?

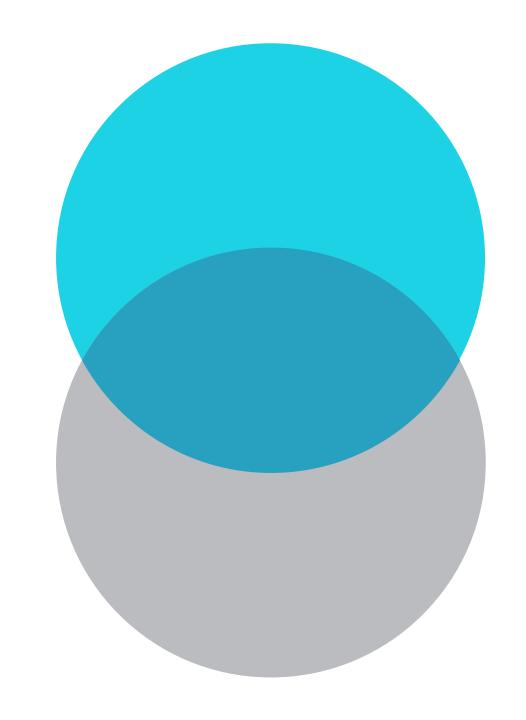
How the S&P 500 has moved at the start of each Trump presidency



Source: NY Times

CHINA'S EVOLUTION: IMITATION TO INNOVATION?





HISTORICAL PARALLELS: 1980'S JAPAN VS 2020'S CHINA



During the 1980s Japan was seen as the major global competitor to US economic domination, becoming a leader in developing technology and automobiles.

This economic boom for Japan was eventually hindered by the crash in the Japanese property market and the inability of Japanese companies to make the adjustment to being truly global companies.

China is currently in a very similar position, becoming a global leader in technology and automobiles and currently facing a property slump.

What could set apart China and Japan is the ability of Chinese companies to become global companies.

MADE IN CHINA 2025 – CHINA'S PLAN TO BECOME A LEADER IN HIGH-TECH INDUSTRIES

In 2015 Li Kequiang, then Prime Minister of China, launched the Made in China initiative which was a 10-year plan to move China from the low-cost manufacturing centre for developed countries to a leader in developing high-end technologies.

This would not only improve China's standing in the global economy but also reduce their reliance on importing technology from foreign countries.

The 10 sectors that have been targeted by this initiative are:

New Agricultural Power Medical information Robotics equipment devices machinery technology High-end New High-tech Energy Aerospace railway materials ships equipment saving equipment

THE RESULTS OF THE MADE IN CHINA 2025 INITIATIVE

Huawei 5G



Electric vehicles and batteries



DeepSeek Al



Quantum Computing



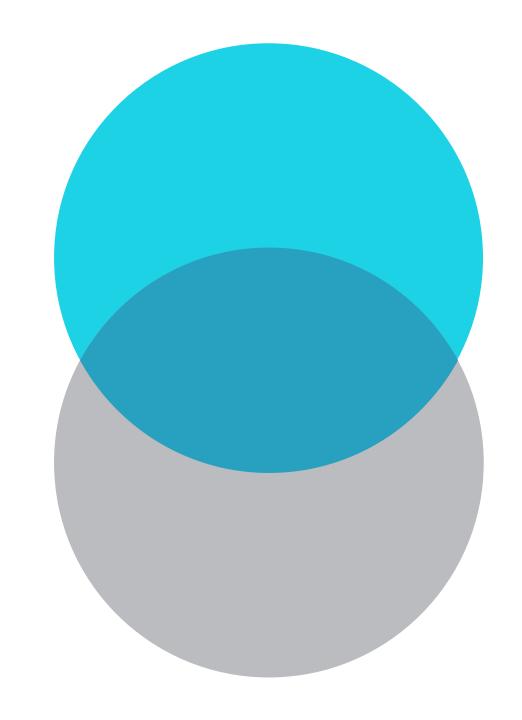
Early 2024, Huawei reported that the number of global 5G users has exceeded **1.5 billion** Over **\$230 billion** in subsidies from 2009 to 2023 have been directed towards the EV sector

In January 2025
DeepSeek launched
their Al model and
shocked their
competitors and the
market.

China has invested heavily in quantum research, with state funding estimated to exceed \$15 billion

EU REGULATORY







EXAMPLES OF EU REGULATION

General Data Protection Regulation

Implemented in 2018, is one of the most comprehensive data privacy laws globally.

It sets strict guidelines on data protection and privacy for all and has influenced data protection laws worldwide

Consumer Rights Directive

This directive enhances consumer protection by ensuring clear information, fair contract terms, and the right to withdraw from contracts.

MiFID II

Came into effect in 2018, regulates financial markets by setting standards for investor protection, transparency, and market integrity.

European Climate Law

This law enshrines the goal of climate neutrality by 2050 into legislation. It sets an intermediate target of reducing net greenhouse gas emissions by at least 55% by 2030



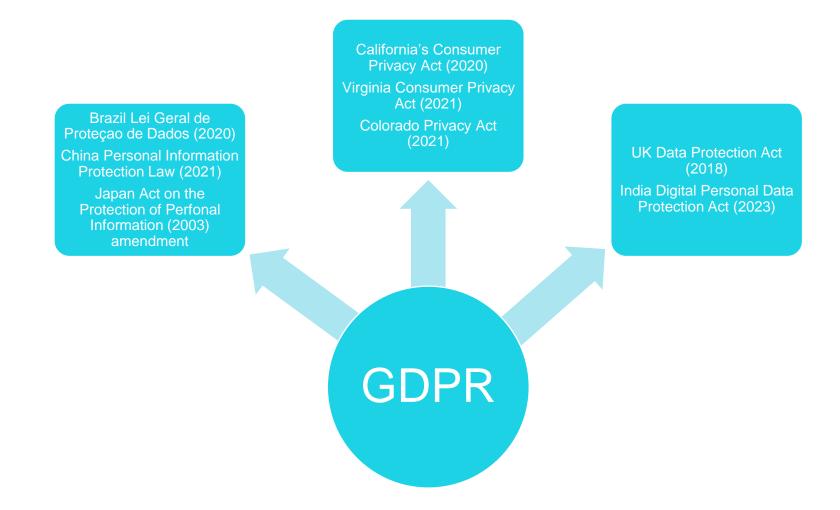


Which of the following is the name of the EU's financial markets regulation?



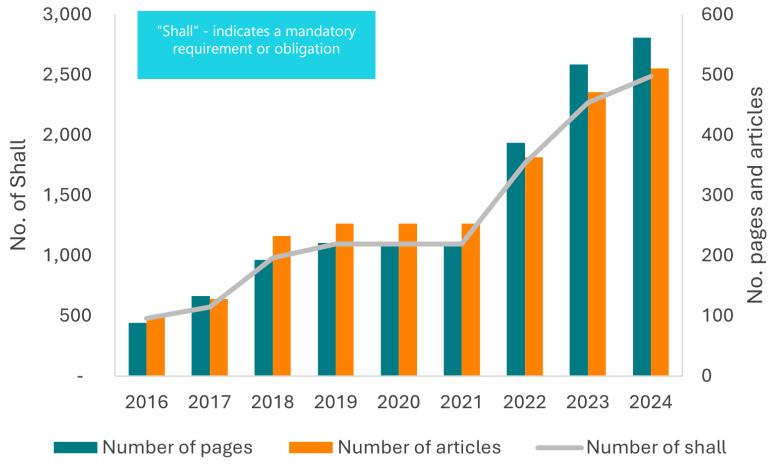
THE POSITIVE IMPACT OF GENERAL DATA PROTECTION REGULATION (GDPR)

The GDPR has had a major positive impact on the data protection and privacy standards of global companies and has influenced similar regulation across the globe:



EU REGULATION SETS THE GLOBAL STANDARDS AND CONTINUES TO **INCREASE**

The EU has a continually growing rate of regulation, setting the global standard.



Source: ECIPE

CASE STUDIES - META AND OPEN-AI ADAPTING TO EU REGULATION



Meta has implemented various measures to comply with the **GDPR**.

The EU's Digital Markets Act (DMA) imposes stringent rules on major tech companies to ensure **fair competition**

Meta regularly publishes **compliance reports** to demonstrate its efforts in adhering to EU regulations.

Yet to join the EU AI pact



OpenAl has signed up to the three core commitments in the **EU Al Act**

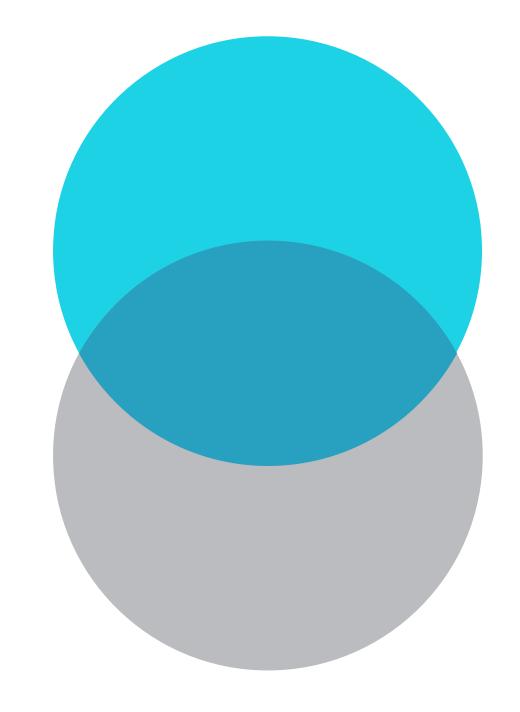
OpenAI ensures that its AI technologies **do not engage in prohibited practices** as outlined by the EU AI Act.

OpenAl regularly publishes **compliance reports** and engages with EU regulators



'With great power comes great responsibility' - Voltaire

GLOBAL CONFLICTS





CONFLICTS AROUND THE GLOBE CONTINUE



Palestine vs Isreal



Ukraine vs Russia

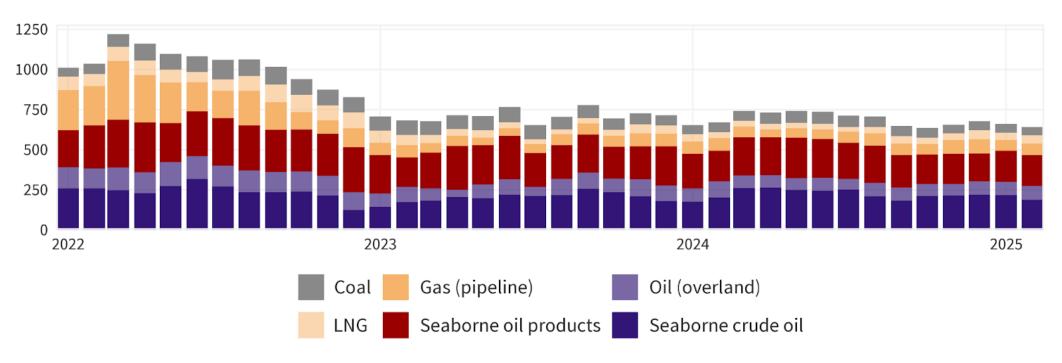
China vs Taiwan



THE IMPACT OF EACH WAR IS DIFFERENT AND WILL DEPEND ON HOW COUNTRIES FIT INTO GLOBAL SUPPLY/DEMAND. FOR RUSSIA, MUCH OF THE GLOBAL IMPACT IS THROUGH MATERIALS

Russia's fossil fuel export revenue

Million EUR per day

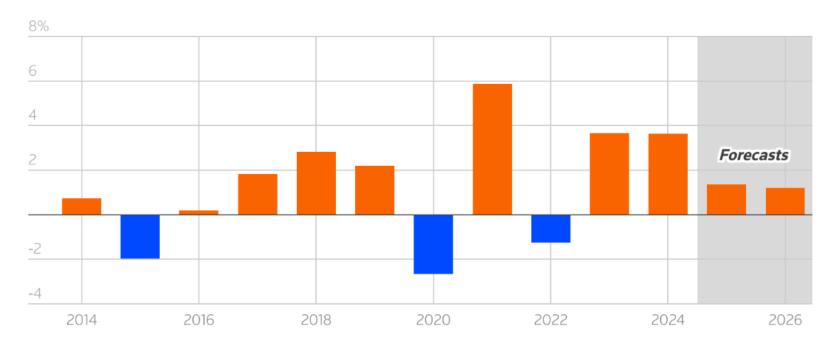


Source: CREA analysis based on Kpler, Marine Traffic, ENTSOG and customs data.



RUSSIAN GROWTH FORECASTS ARE WORSENING WITH THE POTENTIAL FOR PEACE – "PUTIN'S FALL WILL START SLOW AND END FAST"

Russia's growth is slowing down



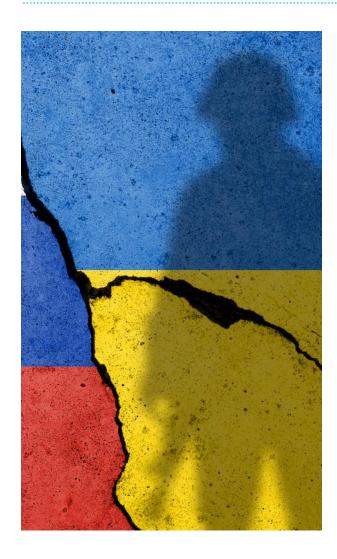
Note: Russian GDP growth rate since the annexation of Crimea. Estimates from 2024

Source: IMF | P. Briançon | March 14, 2025

Russian GDP growth rates since 2014; negative values are expressed in blue



TAILWINDS FOR THE END OF THE RUSSIA UKRAINE WAR



Construction and Infrastructure

Benefit from increased demand for rebuilding infrastructure and reconstruction.

Energy and Utilities

Growth opportunities in rebuilding and modernizing energy supply chains.

Travel and Tourism

Global stability and lower oil prices mean travel companies are likely to benefit.

Financial institutions

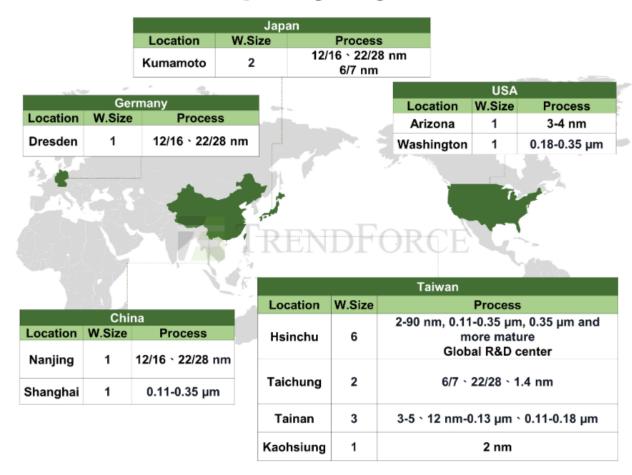
Benefit from increased economic activity, investment and financing reconstruction projects.

Lower material prices:

An oversupply of Russian materials, as reduced trade with other countries has caused a significant buildup of inventory.

THE MAJORITY OF TSMC'S PRODUCTION FACILITIES (FABS) ARE IN TAIWAN, INCLUDING THE ONLY FAB WHICH CAN CURRENTLY MAKE THEIR 3NM SEMICONDUCTOR CHIP.

TSMC's Latest Global Production Capacity Layout





ANY ATTEMPT BY CHINA TO TAKE TAIWAN COULD BE DETRIMENTAL TO THE GLOBAL ECONOMY DUE TO IMPORTANCE OF TSMC AND THEIR SEMICONDUCTOR CHIPS IN THE TECHNOLOGY INDUSTRY AND AI.

Scenario	Modeling Assumptions (Year One)	GDP Impact (Year One)
Chinese invasion draws US into local conflict	100% Cut in Taiwan trade	-40% Taiwan
	Near 100% Cut in US-China trade	-16.7% Mainland China
	50% Tariffs between US allies and China	- 6.7% US
	40 point Spike in VIX	-10.2% World
	80% Cut in trade to and from Japan, Korea, ASEAN	
China blockades Taiwan	100% Cut in Taiwan trade	-12.2% Taiwan
	50% Tariffs between US and China	-8.9% Mainland China
	25% Tariffs between US allies and China	-3.3% US
	16 point Spike in VIX	-5% World
Source: Bloomberg	Economics	Bloomberg

DON'T FEAR: MINUS THE GULF WAR, VOLATILITY IN THE STOCK MARKET WAS LOWER DURING PERIODS OF WAR.

	Laura Can Stanlar	Small Can Starler	Lana Tama Bende	Fine Vees Notes	Lana Taum Cradia	Cash	Inda+
1926-2013	Large-Cap Stocks	Smaii-Cap Stocks	Long-Term Bonds	Five-Year Notes	Long-Term Credit	casn	Innau
Return	10.0%	11.6%	5.6%	5.3%	5.9%	3.5%	3.09
Risk	19.0%	27.2%	8.4%	4.4%	7.6%	0.9%	
All Wars							
Return	11.4%	13.8%	2.2%	3.7%	2.8%	3.3%	4.49
Risk	12.8%	20.1%	6.4%	3.5%	5.5%	0.7%	
World War II							
Return	16.9%	32.8%	3.2%	1.8%	3.0%	0.3%	5.29
Risk	13.8%	21.0%	1.9%	0.8%	1.1%	0.0%	
Korean War							
Return	18.7%	15.4%	-1.1%	0.7%	0.3%	1.5%	3.89
Risk	11.1%	12.7%	3.0%	1.7%	3.2%	0.1%	
<u>Vietnam War</u>							
Return	6.4%	7.3%	1.9%	4.7%	2.7%	4.9%	4.1%
Risk	12.1%	21.1%	8.1%	4.4%	6.9%	0.3%	
Gulf War							
Return	11.7%	-1.2%	12.5%	12.5%	12.1%	7.0%	4.79
Risk	19.4%	27.5%	8.4%	3.8%	6.7%	0.2%	

Source: Mark Armbruster/CFA Institute.

EQUITY MARKET PERFORMANCE IS NOT CONTINUING AS HOPED

Index	2024 Return	YTD Return
S&P 500	25.0%	-3.2%
NASDAQ	29.6%	-7.80%
ASX 200	7.5%	-1.97%
Nikkei 225	10.6%	-7.27%
FTSE 100	9.7%	6.03%

Source: Market Watch - 28/03/2025





Which market had the highest returns in 2024 out of the following options?

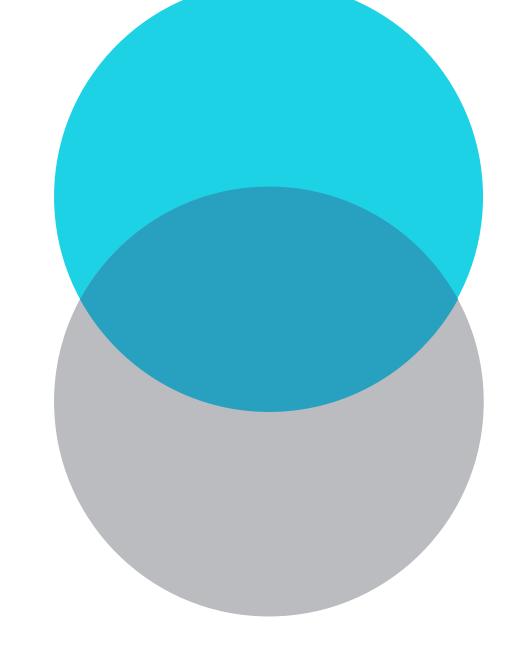


DON'T GET CAUGHT UP IN THE HEADLINES, FOCUS ON LONG-TERM RETURNS



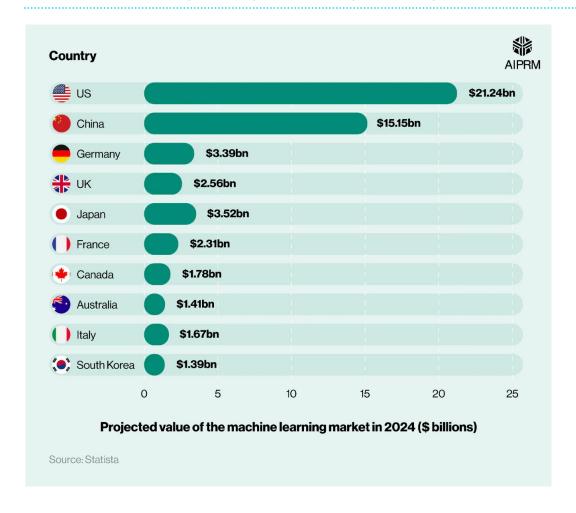
Source: Personal Finance Club

THE US INNOVATES, CHINA REPLICATES, AND THE EU REGULATES





THE NEW SPACE RACE - CHINA IS CATCHING UP WITH THE US IN AI





EV CASE STUDY - INNOVATE: TESLA

• **Tesla** was the first to develop **self-driving software** with the first version being released in 2014.



Tesla's system uses cameras to capture images and process them to identify objects and predict their movements.



The stock price of Tesla has gone higher and higher over the years, partly due to the possibility of Tesla's self driving cars taking over the roads.



The cost-efficient cameras have several issues including poor performance in sub-optimal conditions

EV CASE STUDY - REPLICATE: BYD/WAYMO LIDAR

Tesla's use of cameras for self driving has led to several issues and criticism, a recent comedic example being a viral video in which they were able to trick a Tesla car into driving in to a wall by painting it to look like the road ahead.



Source: Mark Rober video

BYD and Waymo (Tesla competitors) in China are looking to rival Tesla in the self-driving space.





BYD and Waymo instead use a combination of cameras and **LiDAR** - a system using laser detection which is able to detect the surrounding area much better than Tesla's cameras can.

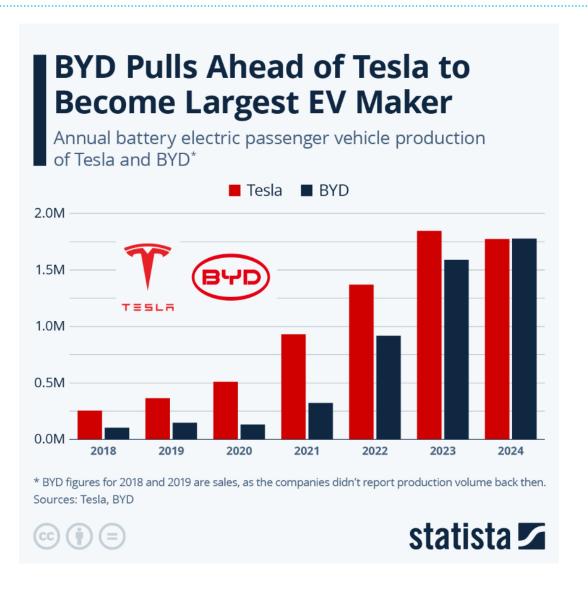




Zero-Emission Mandate:

Starting in 2035, all new cars and vans sold in the EU must be zero-emission vehicles. This regulation aims to drastically reduce greenhouse gas emissions from road transport, which accounts for a significant portion of the EU's total emissions.

IN 2024 BYD BECAME THE LARGEST MAKER OF ELECTRIC VEHICLES, OVERTAKING TESLA. THIS COMBINED WITH TELSA SALES TANKING SHOW A NEW KING IN ELECTRIC VEHICLES.



AI CASE STUDY – INNOVATE: UNITED STATES HAS INVESTED HEAVILY INTO AI, BOTH EXPLORATION AND USE









AI CASE STUDY - REPLICATE: CHINA'S DEEPSEEK

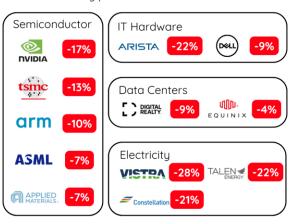


DeepSeek unveiled an AI model that achieves similar performance to Western models at a **significantly lower cost**, raising concerns about future demand for NVIDIA's high-performance AI chips.

The announcement led to a dramatic sell-off, with NVIDIA's stock falling 17% and erasing nearly \$600 billion in market value.

The DeepSeek Impact

1-day price move 27 Jan 2025



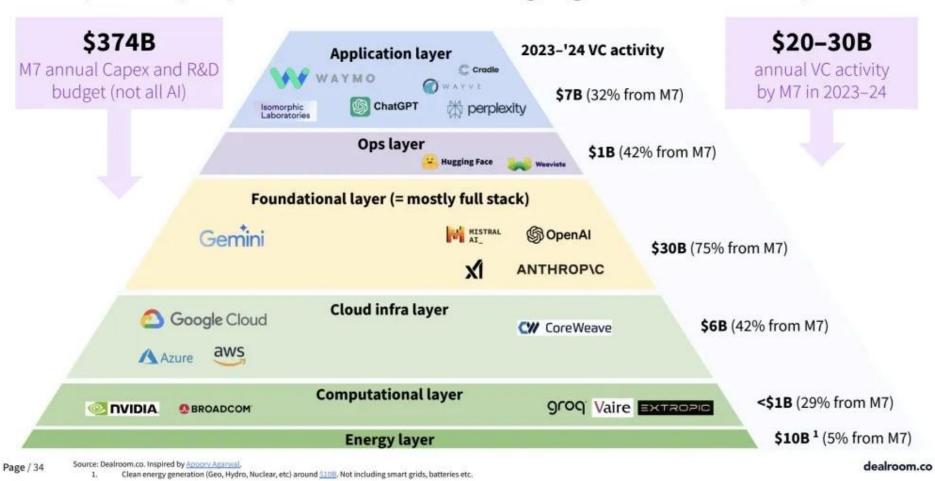


Comprehensive AI Regulation:

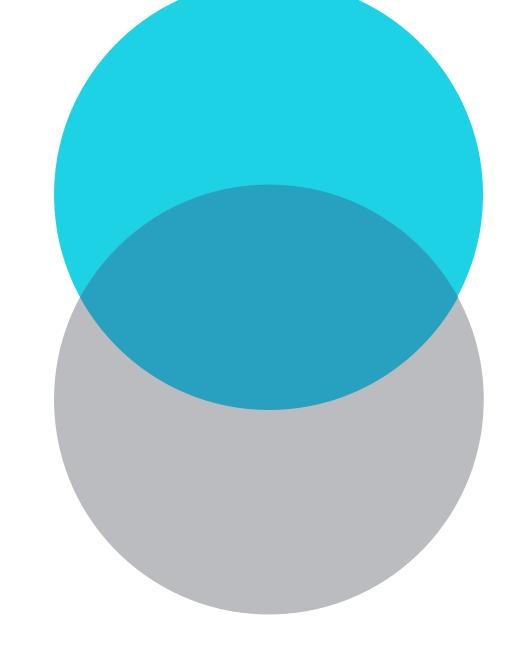
The **EU AI** Act is the world's first comprehensive law regulating artificial intelligence, establishing a risk-based classification system for AI applications.

MOST INVESTMENT HAS BEEN INTO THE FOUNDATIONAL LAYER OF AI, GOING FORWARD THE MOST OPPORTUNITY WILL BE IN APPLYING AI IN NEW FORMATS

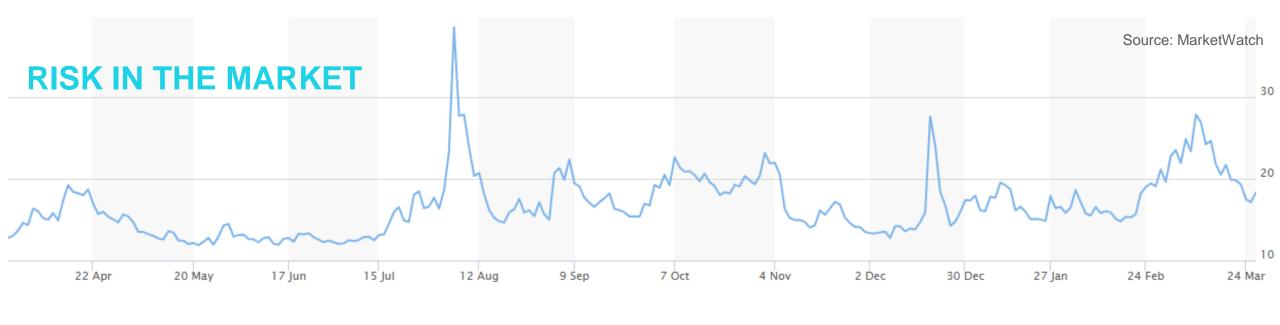
So far, vast majority of AI investment has been going into foundational layer.



NAVIGATING THESE THEMES AND RISKS IN PORTFOLIOS

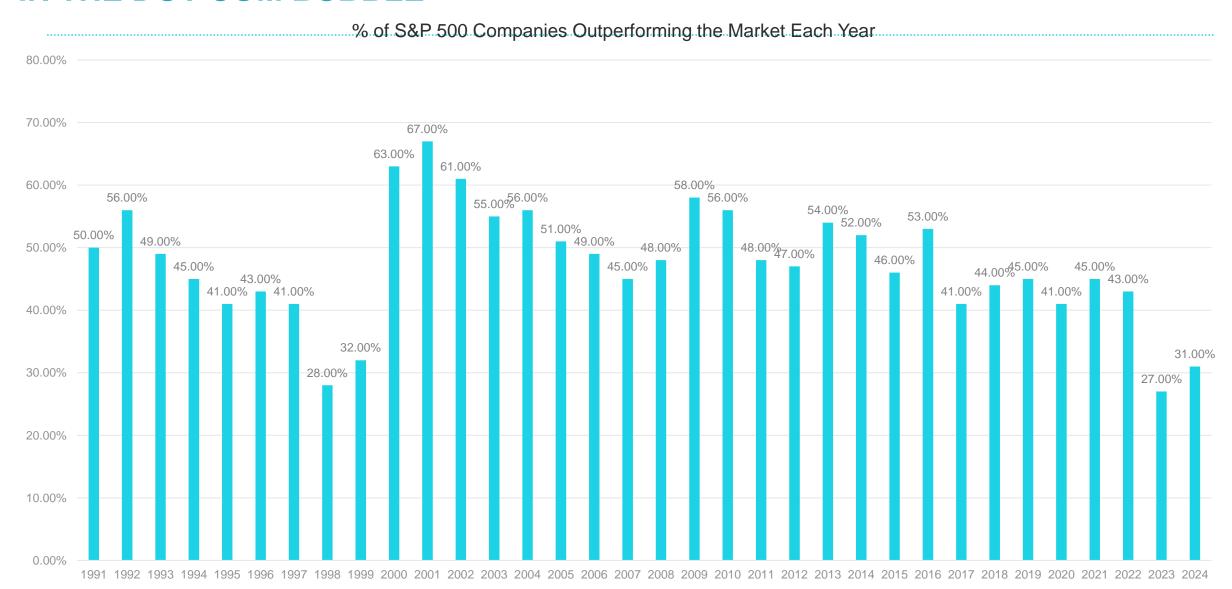








THE LAST TIME WE SAW THIS LEVEL OF MARKET CONCENTRATION WAS IN THE DOT COM BUBBLE



Source: Centrepoint Research

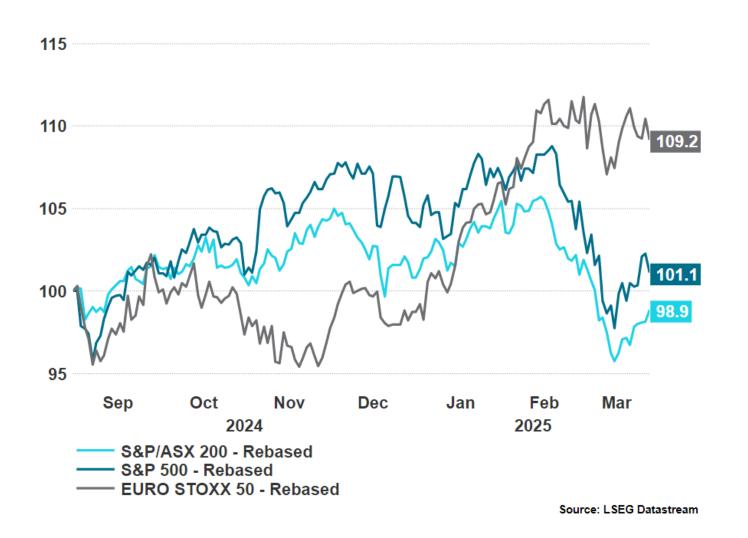




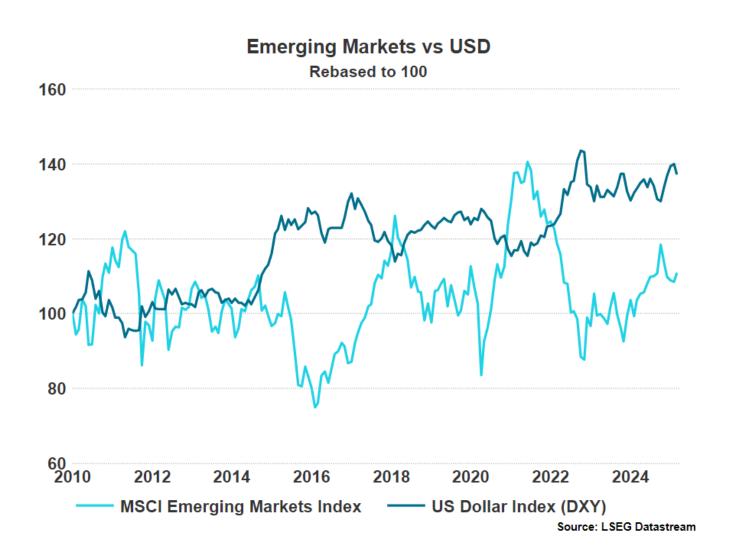
When was the last time we saw a similar level of market concentration?



WHILE US AND AUSTRALIAN MARKETS HAVE SUFFERED, THE EUROPEAN MARKET THAT WAS NEGLECTED IN 2024 SAW RENEWED ENTHUSIASM



WITH UNCERTAINTY IN THE US ECONOMY LOWERING DEMAND FOR USD IT COULD BE AN OPPORTUNITY FOR EMERGING MARKETS.



FOLLOW THE MONEY – WHERE ARE INVESTORS FEASTING?

Investors are filling their plates with:

What's your top pick?

Al & Automation

• The transition from exploring AI to deploying it effectively within businesses. Who can make this transition most effectively?

Green Energy Boom

 Capitalising on the companies that can drive the transition to renewable sources of energy.

Shifting Supply Chains

 With constantly shifting trade relationships, finding who benefits most from the new supply chains provides opportunity.

FOLLOW THE MONEY – WHERE ARE WE FEASTING?

Investors are filling their plates with:

What's your top pick?



International Diversification

• With U.S. markets facing headwinds, there's a notable shift towards European and Asian equities.

Quality Stocks

• Emphasis on companies with strong fundamentals and leading industry positions, particularly in international markets. In manager selection this is why process is key.

Alternatives

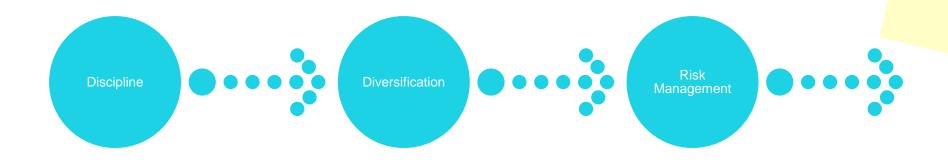
 Increased allocation to alternatives which have specific correlation benefits – Hedges against market volatility.

DESPITE THE RISK IT IS IMPORTANT TO STAY INVESTED

You wouldn't cook without a recipe. Investing without a process is the same.

Recipe for Investment Success:

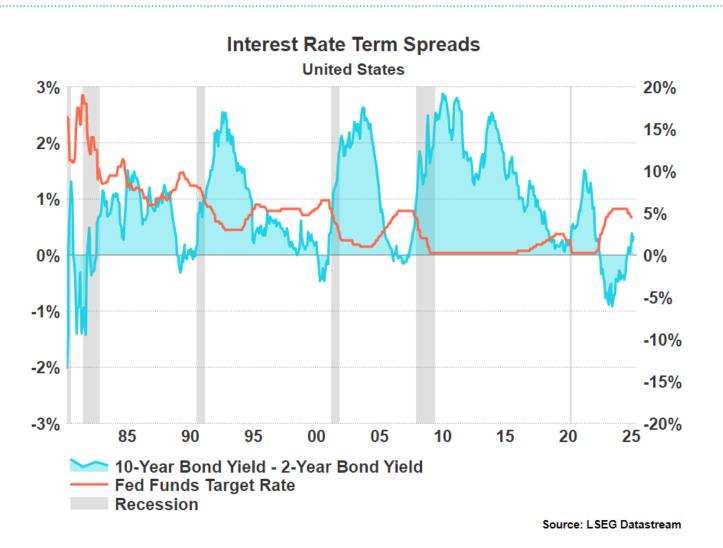
1. Stay Disciplined
2. Ensure Diversification
3. Use Continuous Risk
Management



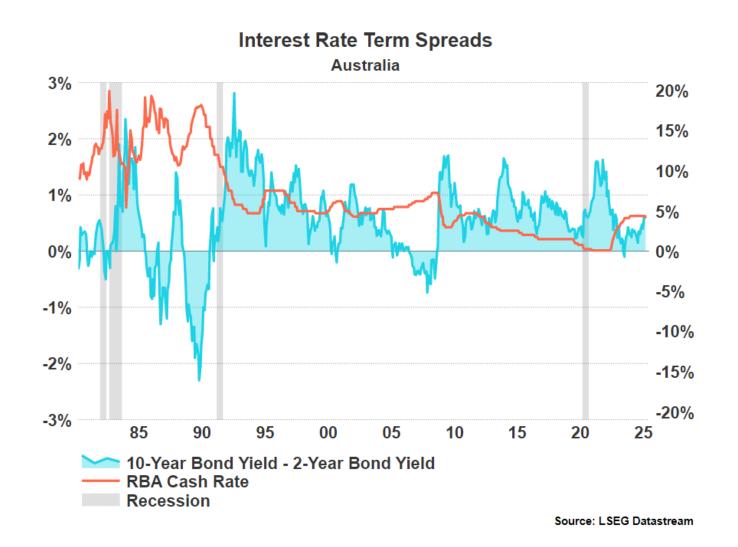
REMEMBER:

ITS NOT TIMING THE MARKET ITS TIME IN THE MARKET!

COOLING INFLATION AND SLOWING ECONOMY CAUSED THE US FEDERAL RESERVE TO CUT RATES THREE TIMES IN 2024



AUSTRALIAN ECONOMY LAGGED OTHER COUNTRIES ON THE WAY UP, SO WILL LIKELY LAG ON THE WAY DOWN



TAKEAWAY THOUGHTS

Historical Echoes and Geopolitical Impact:

- The global impact of Trump's policies
- The evolution of China from imitation to innovation.
- EU's regulatory leadership
- Economic impacts of global conflicts

Al Race and Technological Leadership:

- Similarities between AI vs Cold War Space Race,
- The strategic implications for global leadership and cybersecurity
- Tesla and BYD/Waymo in the EV sector

The best way to generate consistent returns over the long term is through a diversified portfolio

- 1. US: Will continue to innovate amid strong competition.
- 2. China: Has benefited from replication but will naturally become a direct competitor to the US.
- **3. EU**: Must reduce reliance on the US, review its regulatory framework, and adopt a pro-growth stance.

'The future belongs to those who prepare for it today.' - Malcolm X

THANK YOU FOR LISTENING

Please contact the team if there is anything you need...



Chief Investment Officer Ventura

Daniel Stojanovski

Over 12 Years Industry experience

Master of Finance

Bachelor of Commerce (Majoring in Economics and Business Law)



Investment Analyst

Thomas McLeod

First Class Honors in Economics BSc (Bachelor of Science)



Investment Analyst

Callum Daly

Bachelor of Economics (Majoring in Economics and Econometrics)

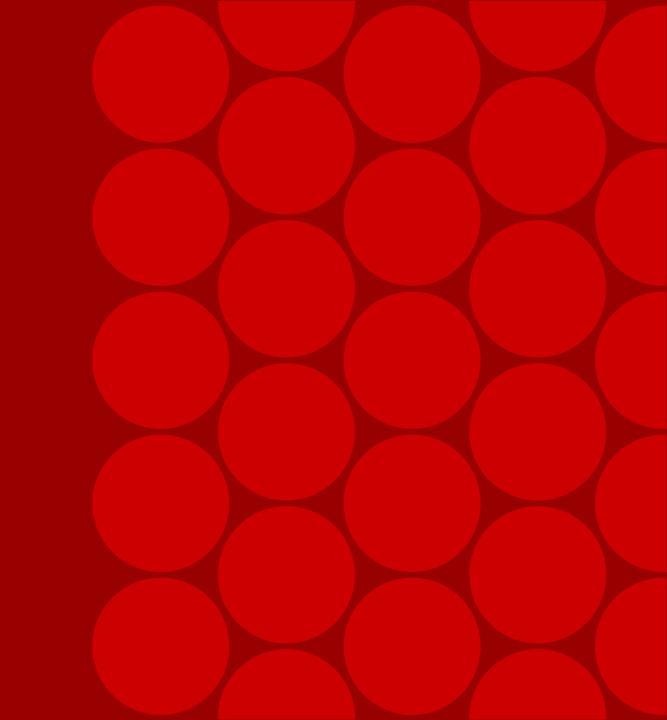




Mind the gap – Where finance gets behavioural

Ross Cassidy, Investment Specialist

April 2025



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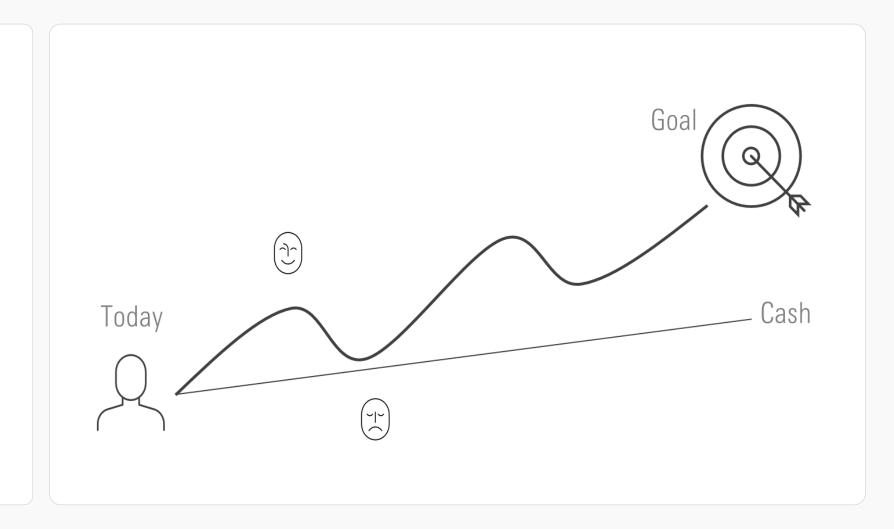
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Investment is all about the investor

To be successful clients must:

- Have clear goals
- Take on some risk to help achieve those goals
- Overcome the emotional challenges of the journey



The doyens of investing knew intuitively about the psychology of it...

"The investor's chief problem—and even his worst enemy— is likely to be himself."

Benjamin Graham (1894-1976)



We all suffer from behavioural biases



"Our minds tend to take shortcuts when making decisions, some of which lead us to the wrong conclusions and actions. These shortcuts may sound harmless, but they can have a drastic impact on our finances. To make things worse, today's current market environment can further exacerbate our biases, making them even more dangerous."

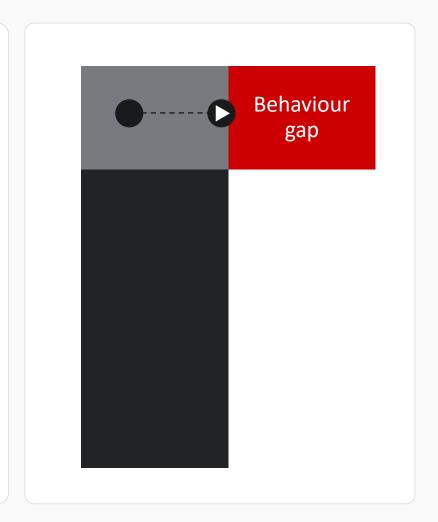
Samantha Lamas, Senior Behavioural Researcher, Morningstar

The human element of investing

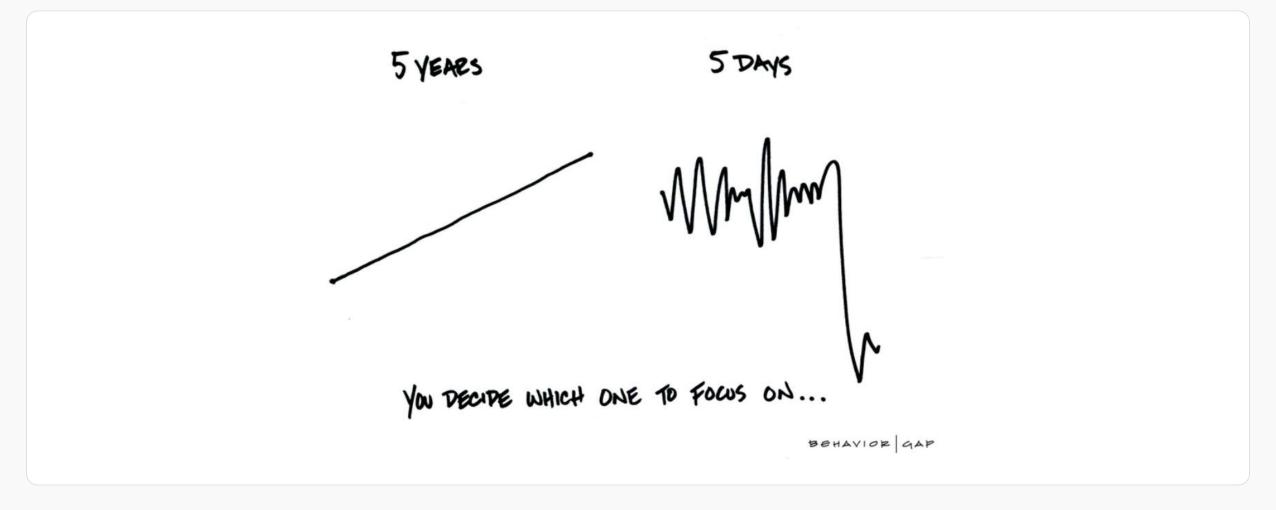
To **invest successfully** over a lifetime does not require a stratospheric IQ, unusual business insights, or inside information.

What's needed is a **sound intellectual framework** for making decisions, and the ability to **keep emotions from corroding that framework**.

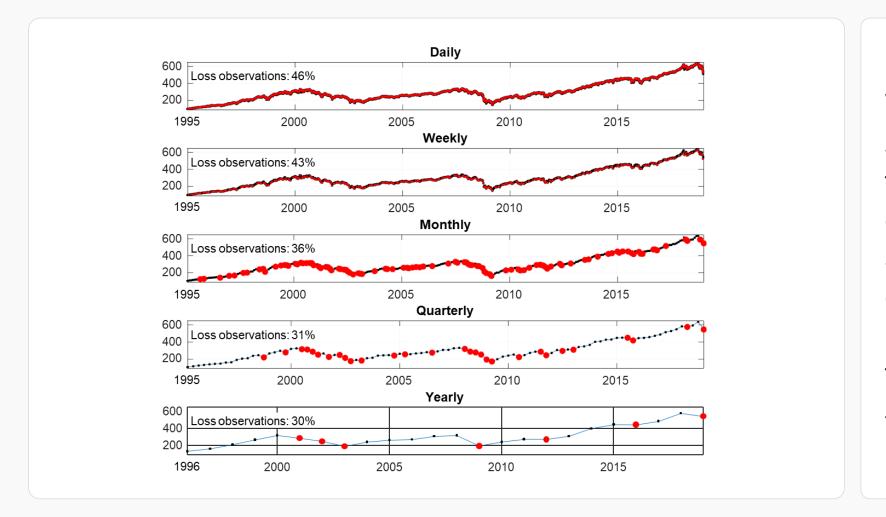
Warren Buffett



A key part of our strategy is to focus on long term rather than short term movements



Focus on the long-term...the tyranny of online access!



When investors see something bad happen, they may want to change direction, change advisors, change and go do something else... This is the biggest danger for financial health.

-Daniel Kahneman

Responding to surprises



Fight

- Investors try to take control and 'trade through' the turbulence
- Increasing reliance of short-term predictions of market sentiment



Flight

- Investors sell their riskier holdings to reduce volatility in their portfolios
- Portfolios may benefit in the shortterm, but goals are endangered as investors fail to re-invest



Freeze

- Investors do nothing and try not to look at their portfolios
- Some enter analysis paralysis
- Can lead to a failure to make changes when they are required reducing future returns



Mind the gap!

Morningstar research shows the challenge with buying and selling at the wrong time





Mind the Gap 2024

Investors lost out on about 15% of the return their funds generated.

Portfolio and Planning Research

Aug. 15, 2024

- Contents 1 Executive Summary
- 2 Key Takeaways
- Introduction
- 3 Overall Findings 6 By Fund Categories
- 9 By Fund Types
- 12 By Fund Fees and Volatility 14 Results of Dollar-Cost Averaging
- 16 Conclusion and Lessons From the Study
- 17 Appendix/Methodology

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Important Disclosure

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Corrections and Clarification

We estimate that the average dollar invested in US mutual funds and exchange-traded funds earned 6.3% per year over the 10 years ended Dec. 31, 2023. That is approximately 1.1% per year less than the average fund's total return over the same period assuming an initial lump-sum purchase. The 1.1% "gap" is explained by the timing of investors' purchases and sales of fund shares.

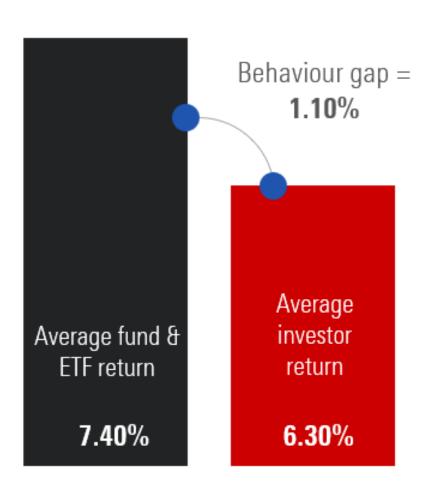
Exhibit 1 Investor Return Gaps by US Category Group (10-Year Returns)



The gap was persistent. We found shortfalls between the average dollar's return and the average buyand-hold return in all 10 of the calendar years that comprised the 10-year study period. Investors particularly struggled to navigate 2020's turbulence, adding monies in late 2019 and early 2020, then withdrawing nearly half a trillion dollars as markets fell, only to miss a portion of the subsequent rally.

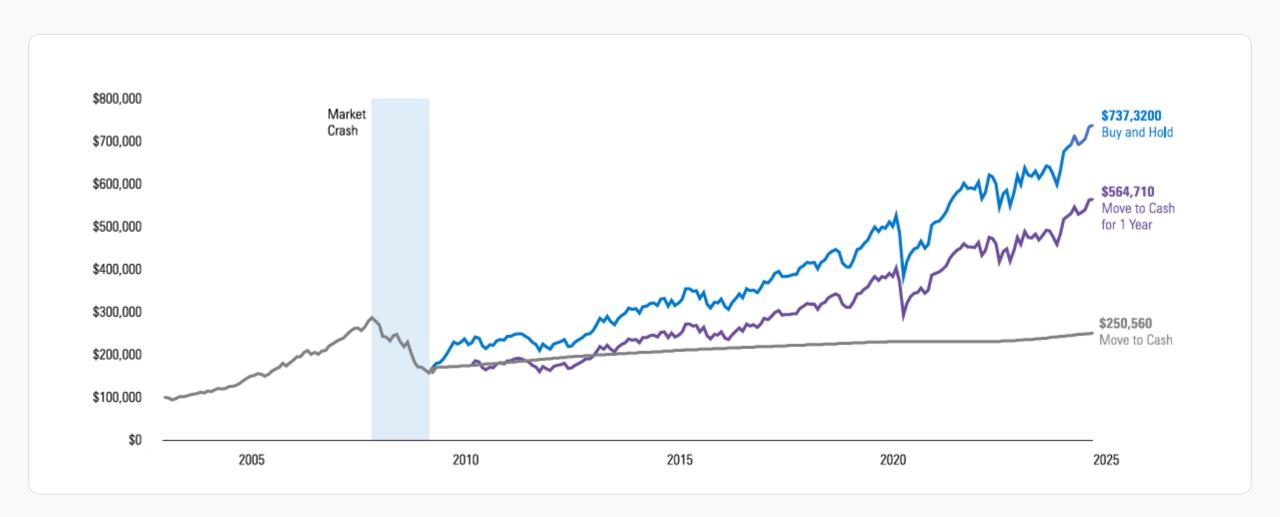
Drilling down, we found allocation funds, which diversify their assets widely across asset classes, boasted the narrowest gap (negative 0.4% gap per year). This is consistent with our prior findings, suggesting investors have had more success using simple funds that automate routine tasks like rebalancing. Conversely, sector equity funds had the widest gap (negative 2.6% gap annually), with at least some of that gap owing to the funds' higher volatility, which our research suggests can trip up

Evidence of the behaviour gap?



The value of staying invested

Holding the MSCI ACWI vs Cash, Initial \$100,000 Investment, Total Returns



Behavioural coaching is recognised by many as being crucial

Vanguard Advisor's Alpha strategy	Benefit of moving from the scenario described to Vanguard Advisor's Alpha methodology Typical value added for client (basis points)
Cost-effective implementation (expense ratios)	30
Rebalancing	14
Behavioral coaching	0 to > 200
Asset location	0 to 60
Spending strategy (withdrawal order)	0 to 120
Total return versus income investing	> 0*
Range of potential value added (basis points)	Up to, or even exceed, 3% in net returns



Behavioural coaching is recognised by many as being crucial

	Benefit of moving from the scenario described to Vanguard Advisor's Alpha methodology			
Vanguard Advisor's Alpha strategy	Typical value added for client (basis points)			
Suitable asset allocation using broadly diversified funds/ETFs	> 0*			
Cost-effective implementation (expense ratios)	30			
Rebalancing	14			
Behavioral coaching	0 to > 200			
Asset location	0 to 60			
Spending strategy (withdrawal order)	0 to 120			
Total return versus income investing	> 0*			
Range of potential value added (basis points)	Up to, or even exceed, 3% in net returns			

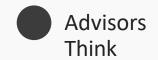
What do you think clients value?

Understanding what matters - What do your clients value?

	Low Value			High Value
Help reaching goals				
Understanding				
needs Skills and				
knowledge Focus				
on best interest				
Explains concepts				
well Approachable				
Good professional				
approach				
Behavioural support				
Clear fee structure				

Can maximize returns

What end client's value

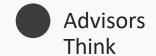


	Low Value		High Value
Help reaching goals			
Understanding			
needs Skills and			
knowledge Focus			
on best interest			
Explains concepts			
well Approachable			
Good professional			
approach			
Behavioural support			
Clear fee structure			



Can maximize returns

What end client's value





High Value Low Value Help reaching goals Understanding needs Skills and knowledge Focus on best interest Explains concepts well Approachable Good professional approach Behavioural support Clear fee structure

Can maximize returns

Are you spending time on what matters to clients?

KEY: ① Investors ① Advisers

Least Aligned

- **♣ 1** Helps Me Stay In Control of My Emotions

Most Aligned

- **ûû** Helps Me Reach My Financial Goals
- û û Communicates and Explains Financial Concepts Well
- □ Presents Themselves in a Professional Manner

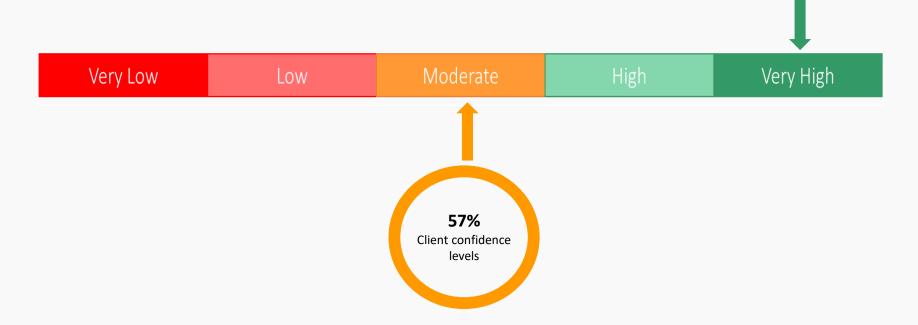


The Value Gap –

Confidence that clients are On Track to achieving their goals and

objectives



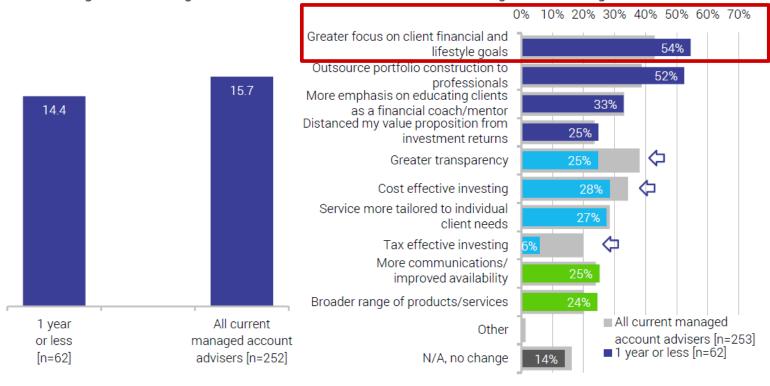


91%Adviser confidence levels

Managed accounts seem to help

Q30 Average time saved (hours per week) on portfolio management related tasks. By Experience with managed accounts. Among current managed account advisers

Q29 How has your client value proposition changed as a result of adopting managed accounts? By Experience with managed accounts. Among current managed account advisers

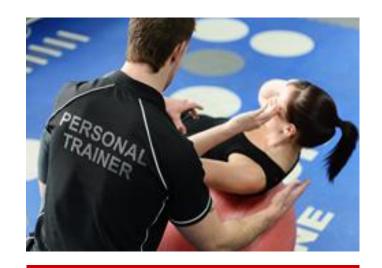


Adviser, teacher, coach & counsellor

"In our findings, we saw some evidence that people were more responsive to the idea of behavioral coaching when they felt like it was the product of a collaboration between them and their advisor, instead of just their advisor leading them by the hand."

Danielle Labotka, Behavioural Researcher, Morningstar (https://www.morningstar.com/financial-advisors/why-clients-may-say-they-dont-like-behavioral-coaching-when-they-really-do

Financial advisers as behavioural coaches



Financial trainer



Financial teacher



Financial counselor

Helping investors get safely to their goals



Or is this what happens?





Your challenge as an adviser, teacher, coach and counsellor...



I wondered if the motto for our era should be - I tried to live, but I got distracted.

Johann Hari – Stolen Focus

Key takeaways



Investment framework:

Document your investment philosophy, framework & governance.



on the long-term and progress towards client goals. Managed accounts can help.



Financial trainer: Set the plan, optimise the environment (e.g. automated savings plan) and keep clients accountable.



Financial teacher: Teach your clients about the psychology of investing. E.g. Discuss and have an action plan for volatile markets.

Financial counsellor: Hold your client's hand when markets are volatile. Be the rational sounding board.





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generation

















































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